

# Microsoft

## Exam Questions PL-600

Microsoft Power Platform Solution Architect



NEW QUESTION 1

DRAG DROP - (Topic 1)

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

NEW QUESTION 2

- (Topic 1)

You need to recommend a reporting solution for the organization.

Which two options should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. AI Builder
- B. SQL Server Reporting Services (SSRS)
- C. Dynamics 365
- D. Power BI

Answer: BC

Explanation:

Scenario:

? The reporting and analytics team must be able to create reports that include data from all facilities and all workers.

? Management reports must present an overview of the entire organization. Other reports may be limited to specific offices.

B: Power Apps apps can include reports that provide useful business information to the user. These reports are based on SQL Server Reporting Services and provide the same set of features that are available for typical SQL Server Reporting Services reports.

C: Microsoft Dynamics 365 online and Model-Driven PowerApps offers several advanced reporting options. Advanced reports are often necessary when business requirements demand complex calculations, returning multiple data sets, grouping large sets of data based on rules, and retrieving data from different data sources.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/add-reporting-to-app>

<https://powerusers.microsoft.com/t5/Building-Power-Apps/Creating-SSRS-Report-for-Model-Driven-PowerApps/td-p/621866>  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual>

NEW QUESTION 3

- (Topic 3)  
You need to recommend a solution for creating the initial inspection checklists. What should you recommend?

- A. Power Apps Maker portal
- B. Dataverse for Teams
- C. Power Apps Studio
- D. Data Migration utility

Answer: B

**Explanation:**  
Scenario: Standardized checklists must be stored in the solution for use by inspectors. A copy must be created when a new inspection is initiated.  
Dataverse for Teams – built on Microsoft Dataverse – provides relational data storage, rich data types, enterprise-grade governance, and one-click solution deployment to the Microsoft Teams app store.  
Dataverse for teams table creation has all of the things that are great about Microsoft Lists, without the major downsides.  
Reference:  
<https://docs.microsoft.com/en-us/powerapps/teams/create-table>

NEW QUESTION 4

HOTSPOT - (Topic 3)  
You need to recommend components to meet the re-inspection requirements.  
Which components should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Requirement	Component
Initiate the creation of re-inspection orders.	<div><div></div><div><div>Dataflow</div><div>Business rule</div><div>Power Automate flow</div></div></div>
Automatically set overall inspection ratings based on the checklist ratings.	<div><div></div><div><div>From event</div><div>Business rule</div><div>Custom action</div><div>Rollup data type</div></div></div>

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

? Set column values

? Clear column values

? Set column requirement levels

? Show or hide columns

? Enable or disable columns

? Validate data and show error messages

? Create business recommendations based on business intelligence.

**NEW QUESTION 5**

- (Topic 3)

You need to recommend a solution to collect the information required to meet reporting requirements.

What should you recommend?

A. Business process flow

B. Business rule

C. Business event

D. Business process modeler

**Answer: A**

**Explanation:**

Business rule can create business recommendations based on business intelligence. Scenario: Analytics and reporting

The solution must:

? Provide metrics including existing and upcoming demand by inspection station, average time spent per user at a station, and average time a machine spends at each inspection point.

? Provide metrics per inspector including number of inspections performed by month, and number of inspections per rating type (pass, fail).

? Provide a printed quality certificate to be included with each machine.

Reference:

<https://docs.microsoft.com/en-us/learn/modules/define-create-business-rules/>

**NEW QUESTION 6**

HOTSPOT - (Topic 4)

A company uses Power Pages for article submissions. The article properties are stored in a table in Microsoft Dataverse and the content of the article is stored in a related Microsoft SharePoint library. The company invites different experts outside its organization to review an article before publishing it. The reviewers are granted access to the articles in Microsoft Dataverse. The company has the following requirements:

• Provide a app to canvas the reviewers that exposes both the article properties and content in read-only mode.

• Once the review is completed, the reviewer saves the review data, and the article and the review no longer appear in the app.

You need to recommend the components to be used for each requirement. Which options should you use?

NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Option
Security configuration for reviewers	<div><div>Create a dedicated access team and add the reviewers to the team.</div><div>Create a dedicated access team and add the reviewers to the team.</div><div>Create a dedicated access team template and add it to the article record.</div><div>Create a dedicated owner team in the Microsoft Dataverse environment and add the reviewers to the team.</div><div>Create a dedicated Microsoft Teams channel with a security role for the article and add the reviewers as members.</div></div>
Access to the app	<div><div>Embed app in Power Pages portal.</div><div>Embed app in Power Pages portal.</div><div>Share app through the Power Apps maker portal.</div><div>Register app in Azure AD and email the registration link.</div><div>Publish the app in Power Apps Studio and email the link to the app.</div></div>

A. Mastered

B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

Requirement	Option
Security configuration for reviewers	<div><div>Create a dedicated access team and add the reviewers to the team.</div><div>Create a dedicated access team and add the reviewers to the team.</div><div>Create a dedicated access team template and add it to the article record.</div><div>Create a dedicated owner team in the Microsoft Dataverse environment and add the reviewers to the team.</div><div>Create a dedicated Microsoft Teams channel with a security role for the article and add the reviewers as members.</div></div>
Access to the app	<div><div>Embed app in Power Pages portal.</div><div>Embed app in Power Pages portal.</div><div>Share app through the Power Apps maker portal.</div><div>Register app in Azure AD and email the registration link.</div><div>Publish the app in Power Apps Studio and email the link to the app.</div></div>

**NEW QUESTION 7**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You must identify and document your organization's business processes to identify opportunities for automaton.

You need to run task mining in process advisor.



In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Prepare processes and recordings.	
Analyze processes.	
Visualize processes.	
Identify automation recommendations.	
Share processes.	

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- A. Mastered  
 B. Not Mastered

**Answer: A**

**Explanation:**

Actions	Answer area
Prepare processes and recordings.	Prepare processes and recordings.
Analyze processes.	Analyze processes.
Visualize processes.	Visualize processes.
Identify automation recommendations.	Identify automation recommendations.
Share processes.	Share processes.

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#### NEW QUESTION 8

- (Topic 4)

You are designing a Power Platform solution.

The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.

You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

- A. JavaScript  
 B. Power Apps Component Framework control  
 C. Web resource  
 D. Canvas app

**Answer: B**

**Explanation:**

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

#### NEW QUESTION 9

- (Topic 4)

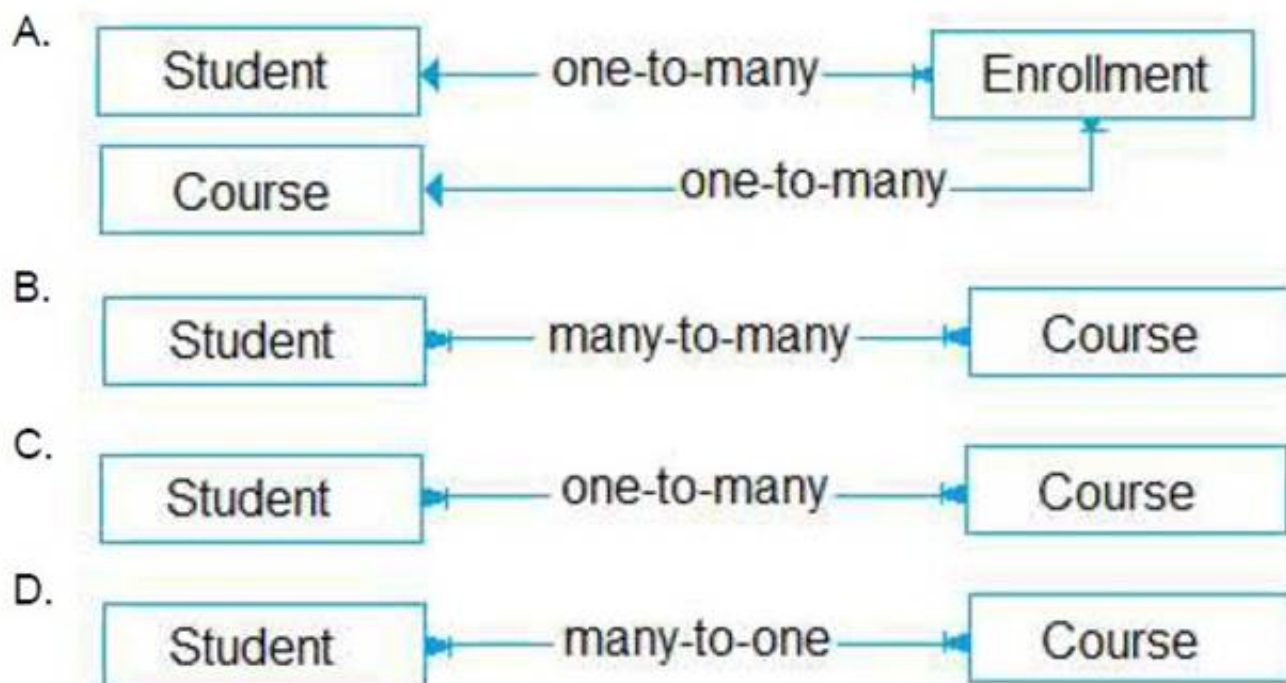
You are designing the data model for a school. The school wants to track students' enrollments in courses.

The system must meet the following requirements: Track the courses in which each student is enrolled. Track the students that are enrolled in each course.

Track dates when each student enrolled in each course and the person who approved the enrollment.

Allow users to create a report that details which students are enrolled in which courses. You need to recommend a data model that will fit the school's requirements.

Which logical model should you recommend?



- A. Option A

B. Option B

Option C

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Option D

Answer: A

Explanation:

Need a relationship table.  
N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table.  
When viewing rows of either table in a N:N relationship you can see a list of any rows of the other table that are related to it. Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION 10

- (Topic 4)  
A company is implementing Dynamics 365 Sales.  
The company has turned off out-of-the-box quote calculations in order to implement its own custom calculations.  
When users update a line item on a quote, they expect to see an updated total for the quote in real time. Users are reporting inconsistent behavior, with some aggregations taking up to two hours.  
You review the system design and notice many asynchronous workflows. You need to recommend a solution to enable the calculation in real time.  
Which two options should you recommend? Each answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Consolidate asynchronous workflow into a single real-time workflow.

B. Consolidate multiple asynchronous workflows into a single asynchronous workflow.

C. Implement a business process flow to replace the existing workflows.

D. Convert the asynchronous workflows to a synchronous plug-in.

Answer: AB

Explanation:

NEW QUESTION 10

- (Topic 4)  
A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.  
Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.  
You need to provide a solution that will allow employees to configure their own automatic updates.  
Which component should you use?

- A. Dataflows

B. Custom connectors

C. Data gateways

D. Microsoft Power Automate flows

Answer: D

NEW QUESTION 12

DRAG DROP - (Topic 4)  
You are overseeing the data migration for a Microsoft Power Platform solution.  
The migration team is performing a test migration with a subset of data. The migration team reports the following findings:  
? Users who own account rows are receiving system generated emails.  
? Data that is not part of the migration is being added to the Contact and Appointment tables.  
? The size of the log listed on the Power Platform admin center Capacity page has increased significantly.  
You need to recommend strategies to resolve the reported issues.  
What should you recommend? To answer, drag the appropriate resolution to the correct migration problem. Each resolution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Resolution strategies	Migration issue	Resolution strategy
Disable auditing.	Users who own account rows are receiving system generated emails.	
Disable duplicate detection.	Data that is not part of the migration is being added to the Contact and Appointment tables.	
Disable all custom JavaScript functions.	The size of the log listed on the Power Platform admin center Capacity page has increased significantly.	
Disable all workflows, plug-ins, and Power Platform admin center		

Answer:

Resolution strategies	Migration issue	Resolution strategy
Disable auditing.	Users who own account rows are receiving system generated emails.	Disable duplicate detection.
Disable duplicate detection.	Data that is not part of the migration is being added to the Contact and Appointment tables.	Disable all workflows, plug-ins, and Power Platform admin center
Disable all custom JavaScript functions.	The size of the log listed on the Power Platform admin center Capacity page has increased significantly.	Disable auditing.
Disable all workflows, plug-ins, and Power Platform admin center		

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Disable duplicate detection  
Duplicate detection has rules for sending emails.  
Box 2: Disable all workflows, plug-ins, and Power Platform admin center  
Box 3: Disable auditing  
Auditing affects the size of the log file.

**NEW QUESTION 13**

HOTSPOT - (Topic 4)  
You are performing a fit gap requirements analysis.  
You need to select Microsoft Power Platform components to satisfy the requirements. Which components should you use? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	<div>Model-driven app</div> <div>Model-driven app</div> <div>Power Virtual Agents</div> <div>Dynamics 365 Customer Voice</div>
Manage project accounting and recognize revenue compliant with international financial reporting standards.	<div>Dynamics 365 Finance</div> <div>Dynamics 365 Project Operations</div> <div>Dynamics 365 Field Service</div> <div>Dynamics 365 Finance</div>
Notify users of their overdue tasks on a daily basis.	<div>Power Automate</div> <div>Power Automate</div> <div>Power Virtual Agents</div> <div>AppSource</div>
Notify users of their overdue tasks on a daily basis.	<div>Power Automate</div> <div>Power Automate</div> <div>Power Virtual Agents</div> <div>AppSource</div>

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	<div>Model-driven app</div> <div>Model-driven app</div> <div>Power Virtual Agents</div> <div>Dynamics 365 Customer Voice</div>
Manage project accounting and recognize revenue compliant with international financial reporting standards.	<div>Dynamics 365 Finance</div> <div>Dynamics 365 Project Operations</div> <div>Dynamics 365 Field Service</div> <div>Dynamics 365 Finance</div>
Notify users of their overdue tasks on a daily basis.	<div>Power Automate</div> <div>Power Automate</div> <div>Power Virtual Agents</div> <div>AppSource</div>
Notify users of their overdue tasks on a daily basis.	<div>Power Automate</div> <div>Power Automate</div> <div>Power Virtual Agents</div> <div>AppSource</div>

**NEW QUESTION 17**

- (Topic 4)  
A company plans to automate business processes by using Power Automate. You identify a subprocess that must be implemented across multiple flows. You need to implement the subprocess so that it is maintainable and easy to navigate. What should you do?

- A. Save a copy of the subprocess and then add any additional actions into the flow.



- B. Initiate the subprocess with an automated trigger.
- C. Copy the actions of the subprocess into the flow by using the clipboard.
- D. Initiate the subprocess with an instant trigger.

**Answer:** B

#### NEW QUESTION 22

HOTSPOT - (Topic 4)

An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.

The organization wants to automate image capture and analysis. The organization has the following requirements:

? Save captured images in an appropriate location.

? Analyze saved images by using an image recognition process.

? Display data in real-time dashboards.

You need to recommend the correct technology for the requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Technology option
Save captured images in an appropriate location.	<div><div></div><div>Business process flow</div><div>Desktop flow</div><div>Instant cloud flow</div><div>Automated cloud flow</div></div>
Analyze saved images by using an image recognition process.	<div><div></div><div>Instant cloud flow and AI Builder</div><div>Automated cloud flow and AI Builder</div><div>Desktop flow and AI Builder</div></div>
Display data in real-time dashboards.	<div><div></div><div>Dynamics 365 interactive experience dashboard</div><div>Model-driven app dashboard with native graphs</div><div>Model-driven app dashboard with Power BI</div></div>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Automated cloud flow.

Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Box 2: Desktop flow and AI Builder

Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.

Box 3: Model-driven app dashboard with Power BI

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

#### NEW QUESTION 23

- (Topic 4)

You are designing a Microsoft Power Platform solution to help a company manage sales leads.

The solution has the following requirements:

? Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.

? Respond to sales events by using organization-defined best practices.

You need to recommend a component for the app. What should you recommend?

- A. Power Automate cloud flow
- B. Business process flow
- C. Power Automate desktop flow
- D. Playbook

**Answer:** B

#### Explanation:

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they



provide are very different from other features that use processes.  
 Reference:  
<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

**NEW QUESTION 25**  
 HOTSPOT - (Topic 4)

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.  
 Which team types should you recommend? To answer, select the appropriate options in the answer area.  
 NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	<div> <div></div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>
Emergency room teams	<div> <div></div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>
Billing teams	<div> <div></div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
 Box 1: Owner team  
 Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.  
 Box 2: Access team  
 Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.  
 Box 3: Owner team

**NEW QUESTION 30**  
 - (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

- A. Add the contacts to a static worksheet
- B. Use the Excel Template feature
- C. Use the import from Excel feature.

**Answer:** B

**NEW QUESTION 31**  
 HOTSPOT - (Topic 4)

A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sates. The solution must meet the following requirements:

- Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
- An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics

365 Sales with both systems.  
What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div>Use virtual tables.</div> <div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>
External system sends data to Dynamics 365 Sales.	<div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div>Use virtual tables.</div> <div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>
External system sends data to Dynamics 365 Sales.	<div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>

NEW QUESTION 36

- (Topic 4)  
You are designing a Microsoft Power Platform solution that will include multiple applications.  
You have the following requirements:

- Support agents managing cases.
- Project managers reviewing and updating their projects.
- Stock managers managing warehouses.
- New site visitors self-registering.
- Employees tracking time entries.

Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. New site visitors self-resisting.
- B. Project managers reviewing and updating their projects.
- C. Stock managers managing warehouses.
- D. Support agents managing cases.
- E. Staff tracking time entries.

Answer: BCD

NEW QUESTION 40

DRAG DROP - (Topic 4)  
You are a Microsoft Power Platform architect. You have identified several project risks.  
You need to categorize potential risks that are specific to your customer.

How should you categorize the risks? To answer, drag the appropriate categories to the correct risks. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Categories

Resource risk

Business risk

External risk

Security risk

Answer Area

Risk	Category
The project requires integration to custom-built on-premises systems that store business-sensitive data.	
The organization is currently making significant go-to-market strategy adjustments.	
The customer has a limited budget in relation to the project requirements.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

**Categories**  

Resource risk

Business risk

External risk

Security risk

**Answer Area**

**Risk**  

The project requires integration to custom-built on-premises systems that store business-sensitive data.

The organization is currently making significant go-to-market strategy adjustments.

The customer has a limited budget in relation to the project requirements.

**Category**  

Security risk

Business risk

Resource risk

**NEW QUESTION 45**

HOTSPOT - (Topic 4)

A company offers continuing education courses for medical professionals. Each time a course is offered, the company tracks that the session has taken place in an Excel workbook.

The company maintains a list of required qualifications for an educator to teach a course. Educator qualifications range from languages spoken to advanced degrees.

The company needs the following custom table relationships defined:

? Associate educators with a list of their professional qualifications.

? Assign a primary educator to each course that is held.

? Collect information about every course that is held.

You need to determine the type of relationship that best fits the requirement.

Which type of table relationship should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Relationship
Educators must be associated with their qualifications.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held there must be a primary educator assigned.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held, the company needs to collect information on that session.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Requirement	Relationship
Educators must be associated with their qualifications.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held there must be a primary educator assigned.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held, the company needs to collect information on that session.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>

**NEW QUESTION 49**

HOTSPOT - (Topic 4)

You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution.

The company reports the following issues:

- Migration processes fail due to operation timeouts.
- Records that include lookup columns often fail to load. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



**Answer Area**

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div>Increase multithreading and/or batch size settings.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div>Ensure you are loading data into tables in a specific order.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div>Increase multithreading and/or batch size settings.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div>Ensure you are loading data into tables in a specific order.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

**NEW QUESTION 52**

- (Topic 4)

A local bank uses Microsoft Power Platform apps to store customer data.

The bank IT director discovers that all employees can see the social security numbers of their customers. The IT team does not understand how field-level security works and needs help with the design.

You need to recommend a solution to the bank that meets the following requirements:

- The system must restrict access to customer social security numbers to the vice president of finance only.

The vice president of finance must be able to read and update customer social security numbers.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point

- A. Set the values for the read permission and for the update permission for social security number to yet  
B. Enable field-level security for the member table.  
C. Create a held-level security profile.  
D. Enable field-level security for the social security number column.

**Answer:** CD

**Explanation:**

Field-level security is managed by the security profiles. To implement field-level security, a system administrator performs the following tasks.

? Enable field security on one or more fields for a given entity.

? Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

**NEW QUESTION 54**

- (Topic 4)

You are designing a model-driven app that allows a company to manage sales opportunities.

The company has a complex security model that includes the following requirements:

? The vice president of sales must be able to see opportunities for sales managers and sales representatives.

? Sales managers must be able to see opportunities for all sales representatives.

? Sales representatives must only see opportunities that they own.

You need to recommend security tools for controlling user access.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Account hierarchy  
B. Field security profile  
C. Position hierarchy  
D. Security roles

**Answer:** CD



**Explanation:**

With the position hierarchy security, a user at a higher position has access to the records owned by a lower position user or by the team that a user is a member of, and to the records that are directly shared to the user or the team that a user is a member of.

The hierarchy security model is an extension to the earlier security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/security-dev/hierarchical-security-control-access-entities>

**NEW QUESTION 59**

DRAG DROP - (Topic 4)

You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.

The solution must meet the following security requirements:

- Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
- Restrict access to specific forms.
- Restrict access to specific tables.

What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Security objects**

Security role  
Team  
Security group  
User profile

**Answer Area**

Restriction	Security object
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	
Restrict access to specific forms.	
Restrict access to specific tables.	

Answer:

**Security objects**

Security role  
Team  
Security group  
User profile

**Answer Area**

Restriction	Security object
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	Team
Restrict access to specific forms.	Security group
Restrict access to specific tables.	Security role

- A. Mastered  
B. Not Mastered

**Answer:** A

**NEW QUESTION 63**

HOTSPOT - (Topic 4)

A multinational organization uses a single Microsoft Power Platform environment. The instance hosts multiple customizations for different users in different regions.

Users in some regions complain about slow load time of the customizations. You need to architect a solution based on the main requirement.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Goal	Suggested solution
Divisions actively collaborate on customers.	Single instance; use Microsoft Azure Traffic Manager where needed Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate customers but use the same functionality and need global reporting.	Multiple instances in different regions with data replication Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate functionality and customers but need global reporting on data.	Single instance; use Microsoft Azure Traffic Manager Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

#### Answer Area

Goal	Suggested solution
Divisions actively collaborate on customers.	Single instance; use Microsoft Azure Traffic Manager where needed Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate customers but use the same functionality and need global reporting.	Multiple instances in different regions with data replication Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate functionality and customers but need global reporting on data.	Single instance; use Microsoft Azure Traffic Manager Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance

#### NEW QUESTION 66

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power virtual Agents
- C. PowerBI
- D. Dynamics 365 Customer Voice

**Answer: AB**

#### Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

#### NEW QUESTION 69

- (Topic 4)

You are designing a Microsoft Power Platform solution.

You need to identify the non-functional requirements for the organization.

Which three non-functional requirements should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. usability of business process flows
- B. customer maintenance procedures
- C. business rules to identify top customers
- D. solution regulatory compliance
- E. time-to-load forms

**Answer: BDE**

#### Explanation:

Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional-requirements>

#### NEW QUESTION 74

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Mastered
- B. Not Mastered

**Answer: A**

#### NEW QUESTION 77

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