Exam Questions CAS-PA

ServiceNow Certified Application Specialist - Performance Analytics Exam

https://www.2passeasy.com/dumps/CAS-PA/

NEW QUESTION 1
What role is required to create personal targets and thresholds for users who can view an indicator on the Analytics Hub?

A. pa_viewer
B. pa_target_admin
C. pa_threshold_admin
D. No role

Answer: D

Explanation:
On the Analytics Hub, no roles are required to create personal targets and thresholds. A threshold or a target can be personal or global.
A personal threshold or target is visible only to the user that created it.
A personal threshold appears as a light grey dotted line. A personal target appears as a dark line.
Personal thresholds and targets appear only on the Analytics Hub and KPI Details but not on widgets.
Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/pa-targets-thresholds.html

NEW QUESTION 2
How should an admin activate the KPI Signals?

A. Raise a ServiceNow Support (HI) request
B. Request from the ServiceNow Store
C. It is active by default
D. Activate the sn-kpi-signals plugin

Answer: C

Explanation:
You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.
If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.
If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the time you reactivated it.
Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/process-behavior-charts-for-kpis.html

NEW QUESTION 3
Which of the following data update settings for single score visualisations shows the timestamp of when the score was last updated?

A. Show score update time
B. Real time update
C. Background refresh interval (minutes)
D. Follow filters

Answer: A

Explanation:
??Show score update time?? shows the timestamp of when the score was last updated. ??Follow filters?? set for a workspace page. When enabled, the visualisation displays on a workspace with the filters set by the page. Toggle off to disable a visualisation from accepting any filter input.
??Background refresh interval (minutes)?? shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.
??Real time update?? updates score in real-time.
Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/single-score.html

NEW QUESTION 4
How are responsible users reminded when a signal remains unresolved?

A. Via Virtual Agent
B. Via Connect Chat
C. By email notification
D. By text message

Answer: C

Explanation:
As a responsible user, you receive email reminders about signals that have not been resolved.
You can configure how frequently you get these reminders and the maximum number of reminders to get for a signal.
Responsible users get email notifications about the following:
* New signals
* Unresolved signals
* Actions to resolve signals
* 'Anti-signals,' which indicate that a KPI is long-term stable
Even responsible users without workspace access get these email notifications.
Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/task/configure-signal-notifications.html

NEW QUESTION 5
Which of the following visualisation types allow you to add multiple data sources of the same type in the UI Builder? (Choose two.)

A. Single Score
B. Time Series

C. Pie and donuts
D. Bars

Answer: BC

Explanation:
You can add multiple data sources of the same type for time series (including Area, Column, Line, Stepline, and Spline) and bar (including Horizontal bar and Vertical bar) visualisations.
Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/time-series-visualizations.html

NEW QUESTION 6
Which of the following can be used across all the visualisations in a workspace?

A. Signal
B. Dashboard Builder
C. Studio
D. User Experience filter

Answer: D

Explanation:
Create a single User Experience filter for use across all the visualisations in a workspace. The filter you create is available in the workspace in which you created it.
For filters to work in workspaces, you must configure an event handler to apply the filters.
Reference:https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/workspace/task/create-user-exp-filters.html

NEW QUESTION 7
What 'related lists' are available on the formula indicator form? (Choose three.)

A. Targets
B. Contributing Indicators
C. Breakdowns
D. Signals

Answer: ABC

Explanation:
Here are the available related lists on the baseline configuration when navigating to the Formula Indicators form: Breakdowns, Contributing Indicators, Time series exclusions, Targets, Thresholds, and Diagnostic Results.
??Signals?? is not an out-of-the-box related list on the Formula Indicators form.
Use the Contributing indicators related list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.
Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

NEW QUESTION 8
What calendar type can you use to analyse scores using time periods?

A. Team Calendar
B. Maintenance Calendar
C. Custom Business Calendar
D. On-Call Calendar

Answer: C

Explanation:
Analyse scores using time periods from a custom business calendar instead of only the standard calendar.
When you are creating an Indicator Source, you can select either the standard calendar or a business calendar defined on the instance.
If you use a business calendar, you can create data collection jobs that run on the Business Calendar: Entry start or Business Calendar: Entry end times.
If you select a business calendar, you have the Calendar Frequency field. This field is required. The business calendar you selected determines the range of available frequencies.
(Optional) If you have configured this indicator source to use a business calendar, set the number of periods to retain scores and snapshots and find seasonal patterns.
Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/c_IndicatorSources.html

NEW QUESTION 9
What condition do you use on the Elements Filter record for the ??Groups?? Breakdown Source to get only groups that had an incident assigned to them?

A. By adding 'itil' to the Roles necessary to see the filter
B. By adding 'Incident->Assignment group' to the Related List Conditions
C. By adding 'itil' type to the 'Conditions'
D. By selecting 'Incident [incident]' for the Facts table

Answer: B

Explanation:
When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table.
Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using filter conditions, including personalised visuals.
You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.

For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys_user_group] table. If you added a related list condition on Incident [incident]->Assignment group, you would get only groups that had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.
Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/c_BreakdownElementFilters.html

NEW QUESTION 10
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