Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

NEW QUESTION 1
A company plans to implement Dynamics 365 Finance as their financial system. The company needs to know which features the system supports.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	○	○
Automatic notification for approval when an invoice created is higher than $10,000.	○	○
Scheduled generation of financial statements.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	○	○
Automatic notification for approval when an invoice created is higher than $10,000.	○	○
Scheduled generation of financial statements.	○	○

NEW QUESTION 2
A construction services firm plans to standardize financial and payroll functions including the capability of adding timesheets to track work and costs for community improvement projects. You need to recommend a solution for the company. What should you recommend?

A. Power Platform
B. Dynamics 365 Project Operations
C. Dynamics 365 Supply Chain Management
D. Dynamics 365 Human Resources

Answer: B

NEW QUESTION 3
An international services company is implementing Dynamics 365 Finance. You need to help the implementation team set up the app.
What must be created and configured first?

A. Business unit
B. Chart of accounts
C. Project
D. Legal entity

Answer: B

NEW QUESTION 4
A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	○	○
You can manage compliance of employees with regional employment standards and required certifications.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 5
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create project-based sales orders directly from a project record.	○	○
You can create multiple quotes for a project and group them under a single opportunity record.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated

NEW QUESTION 6
A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	○	○
Work orders can be created and updated by using a mobile device.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 7
A company plans to implement Dynamics 365 Project Operations. You need to recommend a capability that meets each requirement.
Which capability should you recommend? To answer, select the appropriate option in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	Stage / Proficiency model / Allocation method / Billing type
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	Skill / Proficiency model / Allocation method / Assignment

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	Stage / Proficiency model / Allocation method / Billing type
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	Skill / Proficiency model / Allocation method / Assignment

NEW QUESTION 8
A company plans to implement Dynamics 365 Commerce.
Some products must only be available in specific physical stores due to product weight and physical measurements.
You need to recommend a solution to meet the requirement.
What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Implement [promotions / product dimensions / product assortments] to restrict the products that are available at each physical location.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Implement [promotions / product dimensions / product assortments] to restrict the products that are available at each physical location.

NEW QUESTION 9
A company is evaluating Dynamics 365 Supply Chain Management.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Dynamics 365 Supply Chain Management has features for batch manufacturing processes.	○	○
A company can manage cost accounting by using Dynamics 365 Supply Chain Management.	○	○
A company can use Dynamics 365 Supply Chain Management to manage customer order issues through social channels.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
A screenshot of a computer Description automatically generated with medium confidence

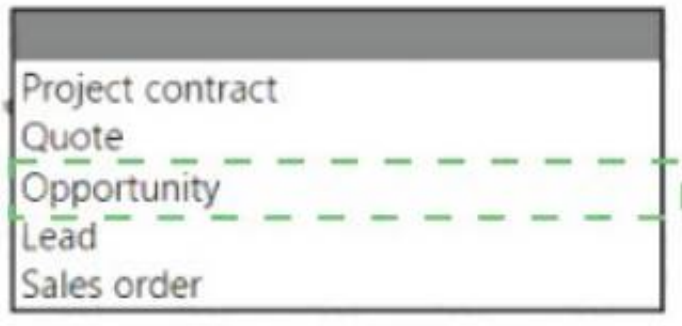
NEW QUESTION 10
A company implements Dynamics 365 Project Operations for the sales quotation process. A qualified lead requests a quotation for services.
Which records are used for this stage of the sales process? To answer, select the appropriate option in the answer area.

A sales associate uses [Project contract / Quote / Opportunity / Lead / Sales order] records to develop a proposal and obtain approval from an internal review team.

A. Mastered
B. Not Mastered

Answer: A

Explanation:



A sales associate uses records to develop a proposal and obtain approval from an internal review team.

NEW QUESTION 10
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	○	○
Project sales orders are automatically created or amended when you save item requirements for a project.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	○	○
Project sales orders are automatically created or amended when you save item requirements for a project.	○	○

NEW QUESTION 11
A company uses Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

NEW QUESTION 14
A company plans to implement Dynamics 365 Supply Chain Management.
The company wants shop floor workers to register their daily work by using the production floor execution interface.
Which two activities can employees perform by using the tool? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Schedule a production order.
B. Register scrap quantity during production.
C. Register raw material consumption.
D. Clock in and clock out.

Answer: BD

NEW QUESTION 18
A company plans to implement Dynamics 365 Supply Chain Management. You need to recommend manufacturing process types for the company.
What should you recommend? To answer, drag the appropriate manufacturing process types to the correct scenarios. Each manufacturing process type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Manufacturing process types

- Discrete
- Process

Answer Area

Scenario	Manufacturing process type
Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	Manufacturing process type
Produce items including automobile engines that may be disassembled.	Manufacturing process type

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Manufacturing process types

- Discrete
- Process

Answer Area

Scenario	Manufacturing process type
Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	Process
Produce items including automobile engines that may be disassembled.	Discrete

NEW QUESTION 22
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	○	○
You can only associate one subproject with each project.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	○	○
You can only associate one subproject with each project.	○	○

NEW QUESTION 24
A retailer sells products by using an e-commerce site, brick and mortar stores, and phone sales. Different processes are used for each type of order source. You need to ensure that you can support each type of sale. What should you recommend?

A. case management and loyalty programs
B. a mobile app and online sales
C. a retail store, an online store, and a call center
D. a mobile app and a credit card gateway

Answer: C

NEW QUESTION 29
A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

NEW QUESTION 33
A company is implementing expense management capabilities in Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point. Hot Area:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	○	○
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

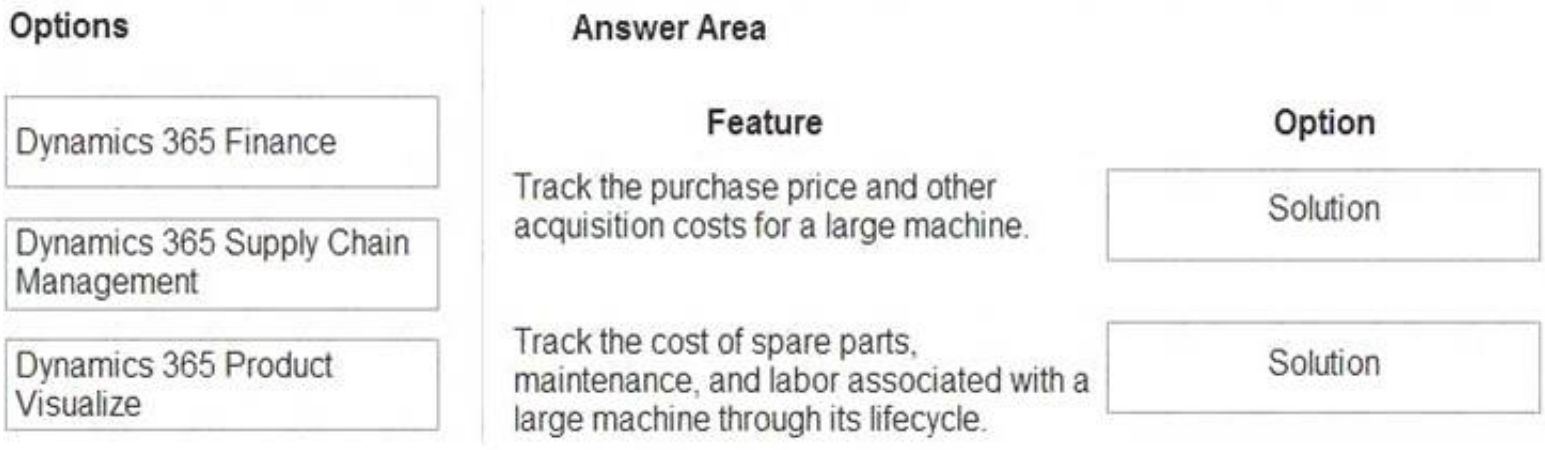
Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	○	○
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	○	○

NEW QUESTION 37
A company purchases Dynamics 365 finance.
Which two features can the company implement? Each correct selection presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Accounts receivable
B. General ledger
C. Omnichannel
D. Manufacturing
E. Payment fraud prevention

Answer: AB

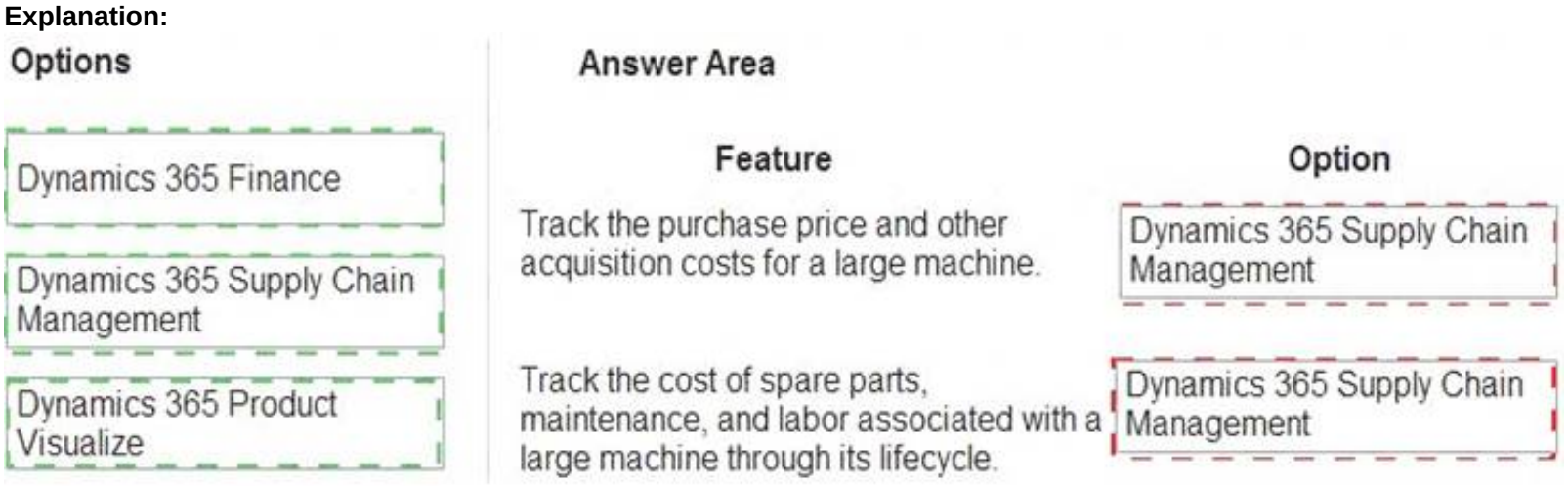
NEW QUESTION 41
A company plans to implement enterprise asset management. You need to recommend solutions for the company.
What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



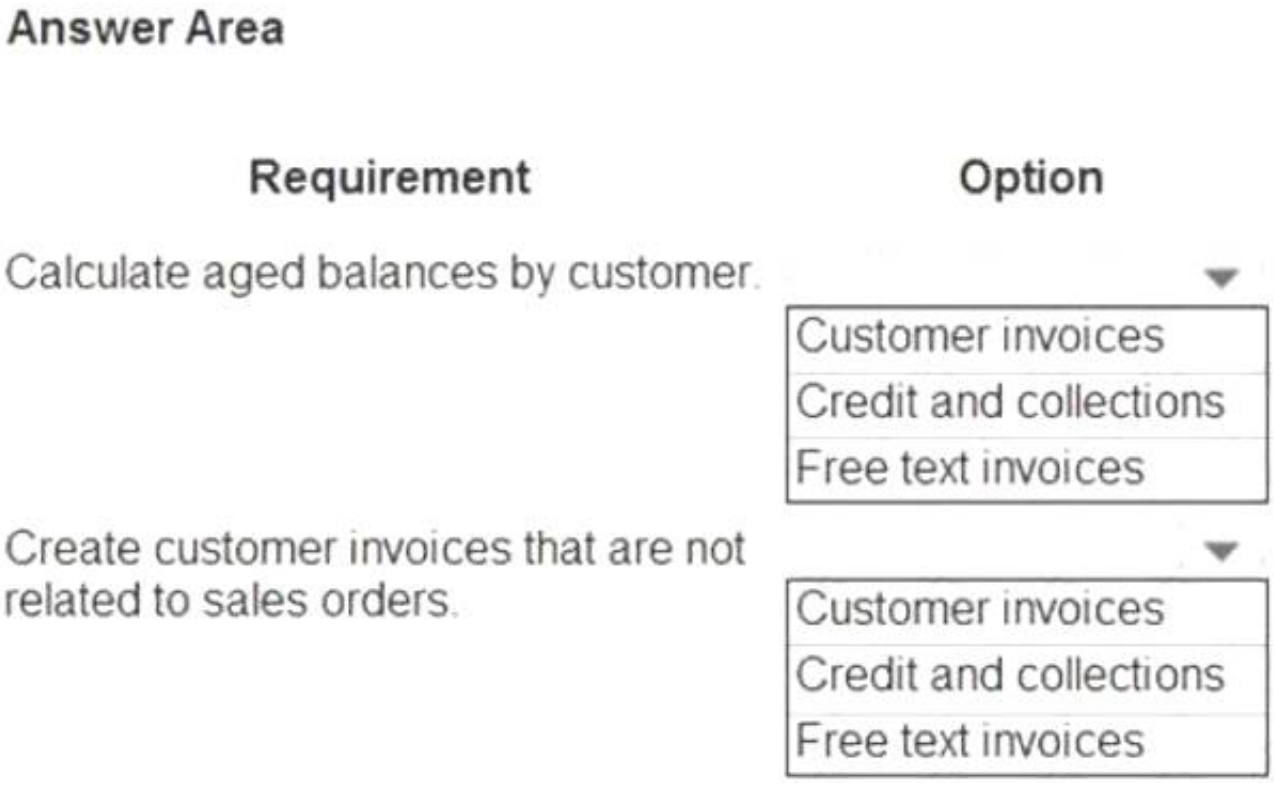
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 44
A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:
Calculate aged balances by customer.
Create customer invoices that are not related to sales orders.
You need to explore accounting solutions for these business requirements.
What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	Customer invoices / Credit and collections / Free text invoices
Create customer invoices that are not related to sales orders.	Customer invoices / Credit and collections / Free text invoices

NEW QUESTION 46
A company implements Dynamics 365 Finance.
You need to recommend which account types the company should use for main accounts. What should you recommend?
To answer, drag the appropriate general ledger elements to the correct accounts. Each element may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

General ledger elements
- Dimension
- Main account
- Posting group

Answer Area

Scenario	General ledger element
Record the outstanding balance for a mortgage.	General ledger element
Document expenses for a department.	General ledger element
Map purchase order transactions to specific general ledger accounts.	General ledger element

A. Mastered
B. Not Mastered

Answer: A

Explanation:

General ledger elements
- Dimension
- Main account
- Posting group

Answer Area

Scenario	General ledger element
Record the outstanding balance for a mortgage.	Dimension
Document expenses for a department.	Main account
Map purchase order transactions to specific general ledger accounts.	Posting group

NEW QUESTION 51
A company plans to implement Dynamics 365 Commerce.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	○	○
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	○	○
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	○	○

NEW QUESTION 53
A company plans to implement Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

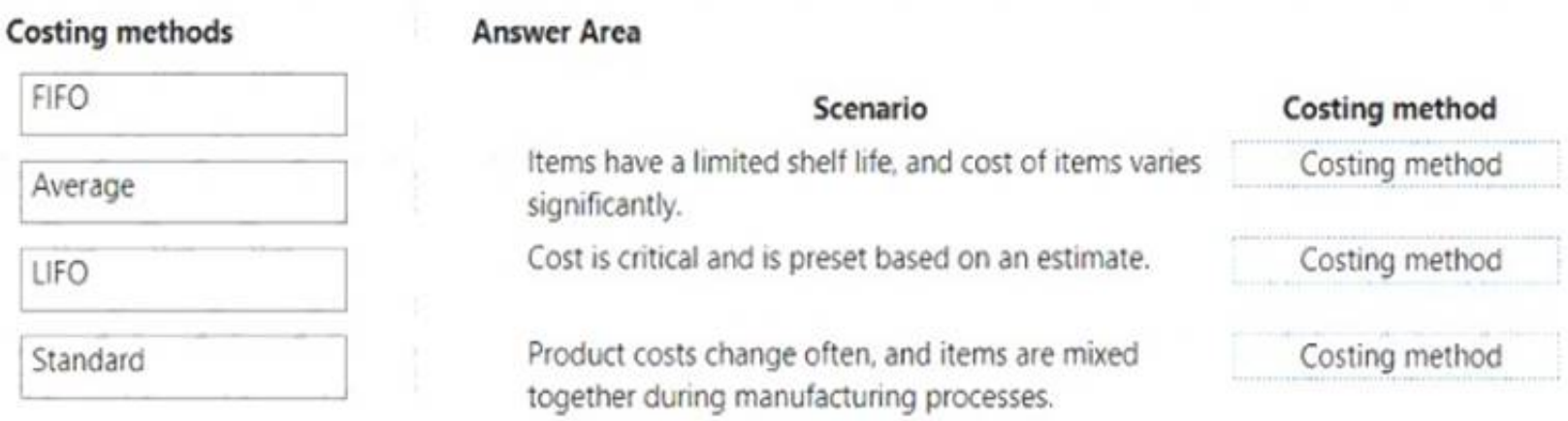
Statements	Yes	No
You can convert a budget plan to a budget register entry.	○	○
You can prevent purchases if budget funds are not available.	○	○
Dynamics 365 Finance supports rolling forecasting.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated
https://docs.microsoft.com/en-us/dynamics365/finance/budgeting/budgeting-overview

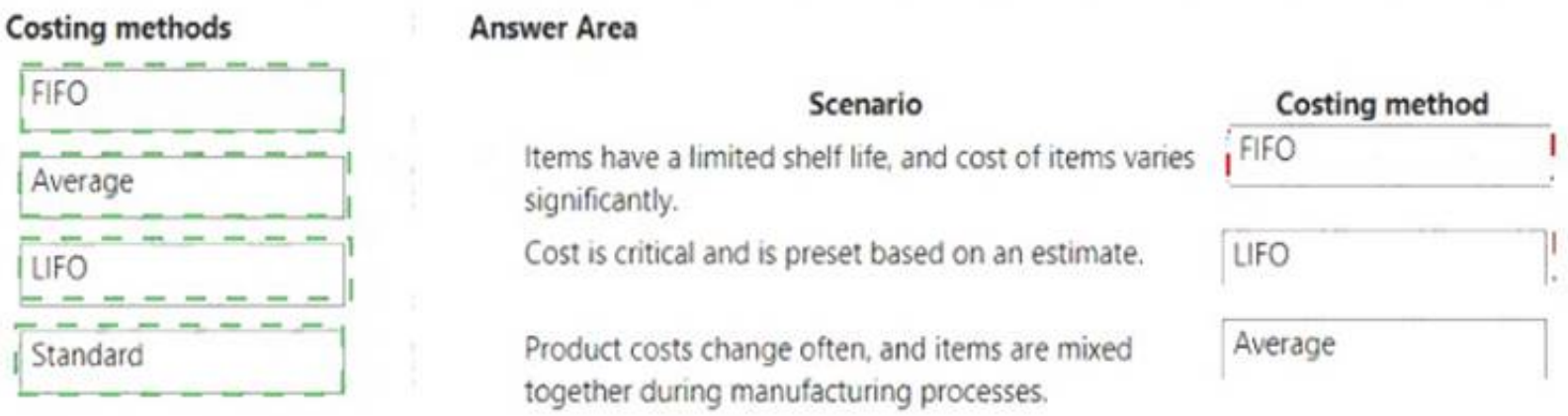
NEW QUESTION 58
A company uses Dynamics 365 Supply Chain Management. You need to recommend costing methods for the company.
What should you recommend? To answer, drag the appropriate costing methods to the correct scenarios. Each costing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE: Each correct selection is worth one point.



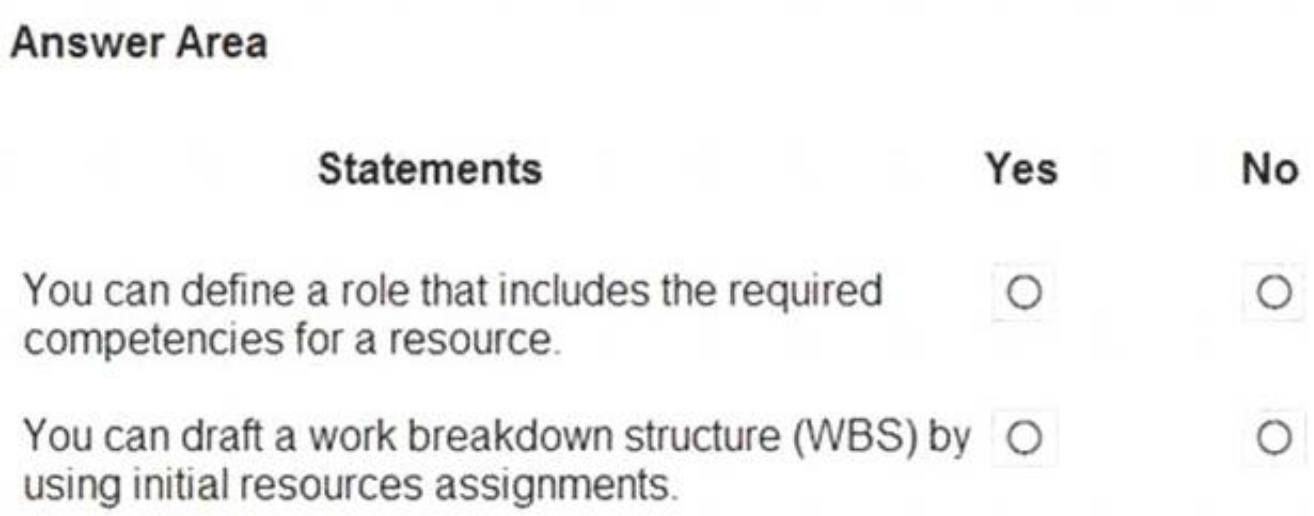
A. Mastered
B. Not Mastered

Answer: A

Explanation:



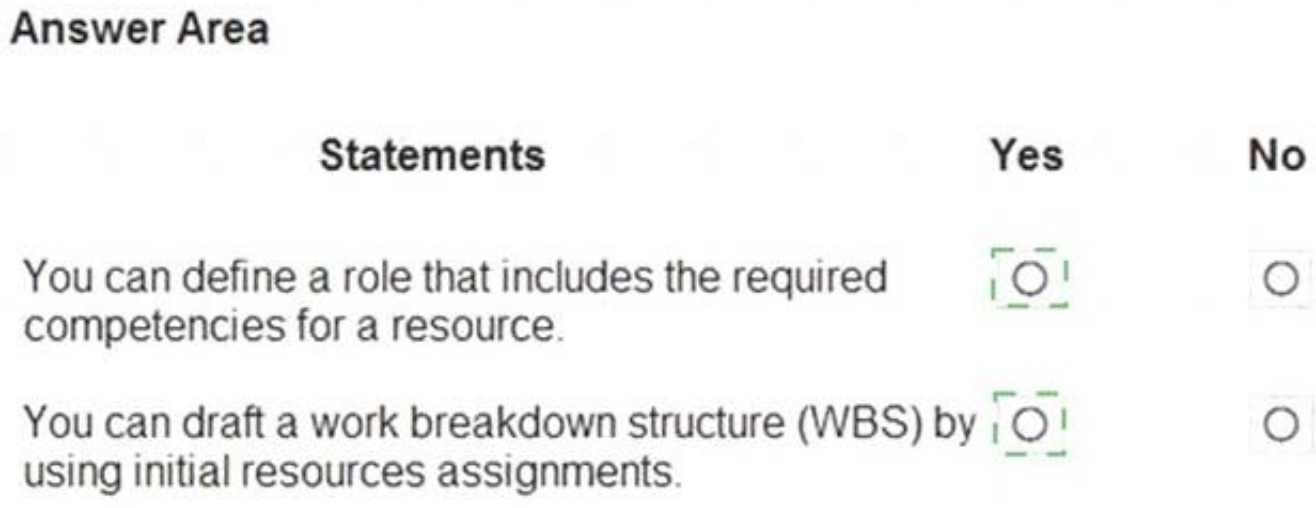
NEW QUESTION 60
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 65

A company plans to implement Dynamics 365 Supply Chain Management.
Which three actions can vendors perform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Change the inventory cost of items.
B. Submit invoices electronically.
C. Create transfer orders.
D. Approve purchase orders.
E. Respond to a request for quote (RFQ).

Answer: BDE

NEW QUESTION 69
A company manufactures custom medications.
You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound type.
What should you recommend?

A. Dynamics 365 Supply Chain Management
B. Dynamics 365 Product Insights
C. Dynamics 365 Customer Service
D. Dynamics 365 Asset Management

Answer: A

NEW QUESTION 74
A company plans to implement Dynamics 365 finance and operations apps. The company wants to integrate Microsoft Teams with these applications.
Which three platforms support Microsoft Teams integration? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Dynamics 365 Commerce
B. Power BI
C. Microsoft Dataverse
D. Dynamics 365 Customer Engagement (on-premises)
E. SharePoint Online

Answer: ABE

NEW QUESTION 77
A company plans to implement Dynamics 365 Human Resources.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	○	○
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	○	○
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	○	○
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	○	○
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	○	○

NEW QUESTION 78
A retail store uses a point of sale (POS) system to process customer sales. A customer selects several items for purchase.
The customer wants to come back to pay for the items later the same day. You need to recommend a process to support the customer request.
What should you recommend? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Actions

- Recall transaction.
- Void transaction.
- Cancel order.
- Suspend transaction.

Answer Area

Requirement	Action
Hold items.	Action
Complete sales transactions.	Action

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Actions

- Recall transaction.
- Void transaction.
- Cancel order.
- Suspend transaction.

Answer Area

Requirement	Action
Hold items.	Void transaction.
Complete sales transactions.	Recall transaction.

NEW QUESTION 80
A company implements Dynamics 365 finance and operations apps. You need to describe the shared features that are available to technical and business users to company stakeholders.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	○	○
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	○	○
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	○	○

NEW QUESTION 84
An oil refinery uses Dynamics 365 Supply Chain Management. They create work orders for their equipment and machinery.
The refinery needs to perform equipment and machinery maintenance according to internal requests.
Which maintenance type is performed in enterprise asset management based on internal requests? To answer, select the appropriate option in the answer area.

[▼] maintenance in enterprise asset management is performed based on internal requests.

- Corrective
- Preventive
- Reactive

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated

NEW QUESTION 87
A company plans to implement enterprise asset management by using Dynamics 365 Supply Chain Management.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

NEW QUESTION 91
An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.
You need to recommend organization types for the company based on the requirements.
What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Organization types

Legal entity

Operating unit

Answer Area

Requirement	Organization type
One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Organization type
Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Organization type

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Organization types

Legal entity

Operating unit

Answer Area

Requirement	Organization type
One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Legal entity
Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Operating unit

NEW QUESTION 93
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	○	○
You can specify only one source of funding in a project contract.	○	○
The type of project that you create for a project contract determines the method that you use to invoice project customers.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	○	○
You can specify only one source of funding in a project contract.	○	○
The type of project that you create for a project contract determines the method that you use to invoice project customers.	○	○

NEW QUESTION 94
Which two modules are included in Dynamics 365 Supply Chain Management? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Product information management
B. Project management and accounting
C. Service hub
D. Dynamics 365 Remote Assist
E. Master planning

Answer: AB

NEW QUESTION 98
A company implements Dynamics 365 Finance.
You need to recommend a way for the company to view overdue balances for a group of customers at a point in time.
What should you recommend? To answer, select the appropriate option in the answer area.

You should use [▼] to view balances for a group of customers at a point in time.
- a customer pool
- aged balances
- aging period definitions

A. Mastered
B. Not Mastered

Answer: A

Explanation:

You should use [▼] to view balances for a group of customers at a point in time.
- a customer pool
- aged balances
- aging period definitions

NEW QUESTION 100
A company implements Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

NEW QUESTION 103
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