

## Heroku-Architect Dumps

### Salesforce Certified Heroku Architect (SU22)

<https://www.certleader.com/Heroku-Architect-dumps.html>



**NEW QUESTION 1**

A client has a web application that persists data to a local JSON file. They are migrating the application to Heroku. In order for the application to conform to the Twelve-Factor methodology, what changes should an Architect recommend?

- A. The application should persist the data to a database add-on.
- B. The application should persist the data to a local SQLite database.
- C. The application should use at least 2 dynos to ensure that the JSON file is highly available.
- D. The application should be stateless and therefore not persist data at all.

**Answer:** A

**NEW QUESTION 2**

A. Universal Containers is building a new marketing website on Heroku. They want to capture user information on the site and have that data flow into Salesforce for followup.

Which Heroku features should an Architect recommend to accomplish this?

- A. Heroku Conned and Heroku Postgres.
- B. HeroKu Private Spaces and Private Space Peering.
- C. Heroku Redis and Heroku Teams.
- D. Heroku Dataclips and the Heroku Platform API.

**Answer:** A

**NEW QUESTION 3**

Universal Containers (UC) has configured SSO for their Heroku EnterpriseTeam using an identity provider (IdP).

When a new employee joins the company, how should their Heroku account be created?

- A. A Heroku account is created for the employee automatically the first time they log in to Heroku via SSO.
- B. The employee should create a new Heroku account with the exact email address listed in their IdP record.
- C. No account creation is required, because all SSO users in a particular Enterprise Team are associated with a single Heroku account.
- D. An administrator of the Enterprise Team creates the Heroku account with the exact email address listed in the employee's IdP record.

**Answer:** A

**NEW QUESTION 4**

4Universal Containers wants to help their dispatches determine the length of time a Work Order should last What should the Consultant implement to help achieve this goal?

- A. Operating Hours for Customer Accounts.
- B. Work Types with an Estimated Duration.
- C. Work Orders with Operating Hours
- D. Work Types with Service Level Agreement.

**Answer:** AD

**NEW QUESTION 5**

A client's application needs to run in a European country for data residence purposes. What is a consideration in this scenario?

- A. When a dyno is cycled, its replacement might run in a different region.
- B. European regions are only available for applications running in Private Spaces.
- C. Heroku Postgres backup snapshots and dataclips are always stored in the U.S.
- D. There is no guarantee that a Heroku Postgres database will be created in the same region as the application that provisions it.

**Answer:** B

**Explanation:**

-<https://devcenter.heroku.com/articles/heroku-postgresql#data-residency>

**NEW QUESTION 6**

A client has a data in a SAP data store. The client uses Heroku External Objects to expose Heroku Postgres tables in their Salesforce org. They want to perform custom transformations on the SAP data and then expose the transformed data in their Salesforce org. Which solution should an Architect recommend?

- A. Use Salesforce Connect to perform any necessary transformations on the SAP data and sync the transformed data to the Salesforce org.
- B. Use Heroku Connect to sync the SAP data to Heroku Postgres and then perform any necessary transformations. Ensure the transformed data is in a table that is exposed in the Salesforce org.
- C. Use an ETL tool to sync the SAP data to Heroku and then perform any necessary transformations. Ensure the transformed data is in a table that is exposed in the Salesforce org.
- D. Perform in-place transformations on the data in SAP and then use Heroku Connect to sync the SAP data to Heroku Postgres.
- E. Ensure the transformed data is in a table that is exposed in the Salesforce org.

**Answer:** C

**Explanation:**

- <https://www.heroku.com/tech-sessions/get-started-with-apache-kafka>

**NEW QUESTION 7**

A client wants to deconstruct a monolithic app into a collection of smaller apps which should be able to send HTTP requests to each other. The smaller apps should not be publicly accessible on the internet. Which Heroku Enterprise features should an Architect recommend to enable this architecture?

- A. Heroku and ApacheKafka on Heroku
- B. Heroku Connect and Internal Routing
- C. Heroku Private Spaces and Heroku Connect
- D. Heroku Private Spaces and Internal Routing

**Answer:** D

**Explanation:**

-<https://www.heroku.com/tech-sessions/get-started-wtth-apache-kafka>

**NEW QUESTION 8**

Universal Containers acquires a company that runs an application on Google Cloud Platform (GCP). The GCP application needs to communicate securely with a Heroku application. The Heroku application has Internal Routing enabled and is running in a Private Space. Which two recommendations should an Architect make to satisfy this use case? Choose 2 answers.

- A. Ensure that the Private Space and GCP use distinct CIDR ranges
- B. Disable Internal Routing on the Heroku app.
- C. Ensure that the Private Space and GCP use matching CIDR ranges.
- D. Establish a secure site-to-site VPN connection between the Private Space and GCP.

**Answer:** AD

**Explanation:**

<https://devcenter.heroku.com/articles/vpn-private-space>. [google-cloud-platform#manual-setup](https://devcenter.heroku.com/articles/google-cloud-platform#manual-setup)

**NEW QUESTION 9**

A client has a Heroku Postgres database add-on attached to a production application. The client now wants to access the database from another application that they use to perform administrative tasks. What should an Architect recommend in this scenario?

- A. Copy the database's connection URL and add it to the administrative application as a config var.
- B. Attach the database to an application that acts as a database proxy
- C. Create a fork of the database and attach it to the administrative application.
- D. Attach the same Heroku Postgres add-on to the administrative application

**Answer:** D

**Explanation:**

-<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-tieroku>

**NEW QUESTION 10**

Which three actions can a user perform on an app in a Heroku Enterprise Team, if that user has been granted only the "deploy" permission for that app? Choose 3 answers.

- A. Provision an add-on with a free plan
- B. Manage the app's config vars.
- C. Transfer the app to another Enterprise Team.
- D. Roll back a release

**Answer:** ABD

**Explanation:**

- <https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

**NEW QUESTION 10**

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

**Answer:** BC

**NEW QUESTION 15**

Salesforce Connect custom adapters support:

- A. Search
- B. Cross-object relationships
- C. All of these
- D. Data paging

**Answer:** C

**NEW QUESTION 19**

The best use of Canvas apps is to:

- A. Render custom widgets on Chatter feeds
- B. All of these
- C. Display third-party apps in Salesforce
- D. Display real estate photos in Salesforce for house listings

**Answer:** B

**NEW QUESTION 22**

A client wants to use Heroku to build a data bridge between Salesforce and Google Cloud Platform (GCP). Which combination of Heroku features should an Architect recommend to secure the connection between Heroku and GCP?

- A. Heroku Shield Private Spaces and Heroku Shield Connect
- B. Heroku Private Spaces and Private Space VPN Connections
- C. Heroku Private Spaces and Private Space Peering
- D. Heroku Shield Private Spaces and Internal Routing

**Answer:** A

**NEW QUESTION 24**

Universal Containers is looking to implement Entitlement Management to meet the following requirements:

- 1) Any employee from the customer account is eligible for support.
  - 2) Specific purchased products are eligible for support
- What Objects should be set up for Entitlement Management?

- A. Contacts and Service Contracts
- B. Accounts and Service Contracts
- C. Contacts and Assets
- D. Accounts and Assets

**Answer:** D

**NEW QUESTION 25**

A client wants to create a scalable set of microservices that communicate with each other, where multiple microservices have a public REST API. Which architecture strategy allows this on Heroku?

- A. Each microservice is a separate Heroku ap
- B. The microservices communicate by using Apache Kafka as a message bus.
- C. Each microservice is a separate process type in a single Heroku ap
- D. The microservices communicate by using Redis as a message bus.
- E. Each microservice is a separate private space
- F. The microservices communicate by using DNS Service Discovery.
- G. Each microservice is a separate process in a single Heroku ap
- H. The microservices communicate by using shared memory.

**Answer:** C

**Explanation:**

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-a-dache-kafka>

**NEW QUESTION 26**

The Heroku CLI gives you the ability to:

- A. Leverage the most powerful interface in the galaxy to have complete control over a fully operational battle station
- B. Install your own Heroku instance on your on-prem servers
- C. Use Heroku with an expressive and powerful toolset on the command line
- D. Make a mean cup of Java

**Answer:** C

**NEW QUESTION 29**

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders. What should a Consultant take into consideration?

- A. Creating Entitlements for Cases and Work Orders must be separated.
- B. Managing page layouts and validation rules can be done in Salesforce Lightning
- C. Managing page layouts and milestone trackers can be done in the Salesforce mobile app.
- D. Creating Entitlements for Work Orders requires Lightning to be enabled.

**Answer:** A

**NEW QUESTION 30**

A client is planning to deploy an application to Heroku. The client's IT department requires all applications to be hosted from Australia, where their main office is located. Regulators in Australia require keystroke logs of all engineers who create interactive sessions for the application.

Which should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space in the Sydney region with Private Space Logging enabled.
- B. Deploy the application to the Common Runtime in the Sydney region.
- C. Deploy the application to a Shield Private Space in the Sydney region.
- D. Deploy the application to a Private Space in the Sydney region with Internal Routing enabled.

**Answer:** C

#### NEW QUESTION 31

Universal Containers would like to enforce a 48-hour SLA to ensure that Technicians perform certain follow-up activities after they leave a customer site. The starting point of the SLA is when the Work Order Status is set to "Technician Wrap Up." The Technician is required to provide confirmation that wrap up is completed.

Which three configurations should a Consultant implement to ensure this can be achieved? (Choose three.)

- A. Create a Process to call a Flow that completes the Milestone when the Wrap Up is complete.
- B. Create a Workflow to close the Milestone when the Wrap Up is complete.
- C. Create a Milestone which has entry criteria (or Status = Technician Wrap Up).
- D. Create an Entitlement Process which has entry criteria for Status = Technician Wrap Up.
- E. Create custom fields to capture that the Wrap Up Activities have been completed.

**Answer:** BCD

#### NEW QUESTION 35

Universal Containers wants to limit the total cost of their Heroku usage while they're getting started on the platform. To accomplish this, they are considering replacing certain add-ons with comparable open-source components, but the development team doesn't want to lose access to certain features that the add-ons provide.

Which option should an Architect recommend for reducing add-on costs without affecting feature availability?

- A. Remove aliases for high-cost add-ons.
- B. Share a single instance of a compatible paid add-on across multiple applications.
- C. Remove data store add-ons from the staging and development versions of the applications.
- D. Migrate add-ons to free plans.

**Answer:** C

#### Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-j-use-sharing-rules-to-restrict-record-visibility>

#### NEW QUESTION 39

Which Heroku feature allows you to deploy a real app complete with code, config, and add-ons already configured?

- A. Heroku Getting Started guides
- B. Heroku Deployment wizard
- C. git push heroku master
- D. Heroku Buttons

**Answer:** D

#### NEW QUESTION 44

An existing app is experiencing performance degradation because of multiple executions of multiple, expensive SQL read queries. This SQL code cannot be optimized any further and the frequency of the execution of the queries cannot be reduced. Which two options should an Architect recommend in this scenario?

- A. Hardcode the results of the query into app logic
- B. Add a read-only Heroku Postgres follower
- C. Create a database caching layer
- D. Restart the Heroku Postgres server to reclaim cache

**Answer:** BC

#### Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

#### NEW QUESTION 48

A client is running an app on 20 Standard-2X dynos. They are noticing highly variable performance when the application is experiencing a heavy load. Which two suggestions should an Architect make in this scenario? (Choose two.)

- A. Configure the app to use Standard-1X dynos.
- B. Configure the app to use Performance dynos.
- C. Install a performance monitoring tool.
- D. Add additional Standard-2X dynos.

**Answer:** BD

#### NEW QUESTION 51

Universal Containers has an app deployed on Heroku that is now required to handle high-volume message processing. What should an Architect recommend to



fulfill this new requirement?

- A. Create a custom buildpack
- B. Configure a Heroku button
- C. Provision an Apache Kafka onHeroku add-on
- D. Add Heroku Redis

**Answer:** C

**Explanation:**

- <https://www.heroku.com/tech-sessions/get-started-with-apache-kafka>

#### NEW QUESTION 56

Which of the following is a good use case for the Heroku Platform?

- A. Proof-of-concept or lab approaches
- B. Empowering mobile apps with an API service
- C. Data manipulation
- D. Customer engagement applications
- E. All of these

**Answer:** D

#### NEW QUESTION 61

you can build Canvas apps and run them on Heroku with of the following languages:

- A. Node, js / JavaScript
- B. All of these
- C. Python
- D. Java, Scala, Clojure
- E. PHP

**Answer:** B

#### NEW QUESTION 66

Which Is an effect of "locking" an application that belongs to a Heroku Enterprise Team?

- A. New members of the Enterprise Team are granted no automatic permissions for the application.
- B. The application cannot be deployed until is unlocked.
- C. Members of the Enterprise Team who are not administrators have their permissions for the application revoked.
- D. Members of the Enterprise Team cannot be granted new permissions for the application until it's unlocked.

**Answer:** A

#### NEW QUESTION 68

An app uses a queue of worker dynos to perform complex image processing, but the worker dynos are occasionally running out of memory when performing the processing. All of their dynos are currently standard-1x dynos.

What should an Architect recommend in this scenario?

- A. Add additional worker dynos.
- B. Break up the image processing across multiple dynos.
- C. Move the app to a Private Space.
- D. Change the type of dynos to standard-2x.

**Answer:** D

#### NEW QUESTION 73

Which Heroku runtimes provide keystroke logging?

- A. The Common Runtime, Private Spaces, and Shield Private Spaces
- B. Private Spaces and Shield Private Spaces
- C. Shield Private Spaces only
- D. Keystroke logging is not available on Heroku

**Answer:** B

#### NEW QUESTION 78

A customer runs Production Check on an application from the Dashboard. Which two runtime issues does it check for? Choose 2 answers.

- A. Worker dyno scale: ensuring at least 1 worker dyno is available.
- B. Dyno redundancy: ensuring at least 2 web dynos are available
- C. CDN ensuring a CDN is available to the web dynos
- D. Production-tier database: ensuring a production-tier database is being used

**Answer:** BD

**Explanation:**

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>

**NEW QUESTION 83**

Which two statements describe characteristics of Private Space Logging? (Choose two.)

- A. Log entries are forwarded as HTTPS POST requests.
- B. Log entries are collated and forwarded by Heroku's Logplex router.
- C. Log entries can be forwarded to up to three logging services.
- D. Log entries can be forwarded to only one logging service.

**Answer:** AC

**NEW QUESTION 85**

An app has two web dynos, Dyno A and Dyno B. The app receives a request, which is routed to Dyno A. A second request is sent from the same client. Which Dyno is the request routed to?

- A. The request is routed to Dyno A if it has finished handling the first request
- B. The request is routed randomly to Dyno A or Dyno B
- C. The request is definitely routed to Dyno A.
- D. The request is definitely routed to Dyno B.

**Answer:** B

**Explanation:**

- <https://devcenter.heroku.com/articles/internal-routing>

**NEW QUESTION 88**

Universal Containers wants to reduce their mean-time-to-service

Which three Field Service process should a Consultant recommend to accomplish this goal? (Choose three )

- A. Knowledge Base
- B. Customer Entitlements
- C. Adjust Scheduling Policy
- D. Dispatching

**Answer:** ACD

**NEW QUESTION 89**

Universal Containers is developing a new application that has a lightweight Node.js front end. They will also be using a Java-based API, which combines data with Salesforce customer data. All of the data, and the API, is highly confidential.

What should an Architect suggest to enforce security?

- A. Deploy the apps into either Heroku runtime
- B. Force the Java app to use a CDN, and point the Node.js app to its appname.herokuapp.com domain.
- C. Deploy all of the apps to the Common Runtime
- D. Force the Java app to use SSI/TLS sessions, and point the Node.js app to its appname.herokuapp.com domain.
- E. Deploy all of the apps to a Heroku Private Space
- F. Force the Java app to use SSI/TLS sessions, and point the Node.js app to its appname.herokuapp.com domain.
- G. Deploy all of the apps to a Heroku Private Space
- H. Deploy the Java app with Internal Routing enabled. Deploy the Node.js app without Internal Routing enabled.

**Answer:** D

**NEW QUESTION 90**

A customer wants to sync data between their Salesforce org and Heroku Postgres.

Which two limitations should an Architect remember when recommending Heroku Connect? (Choose two.)

- A. HerokuConnect can only access fields and objects that its associated Salesforce integration user can access.
- B. Heroku Connect does not support all Salesforce objects and fields.
- C. Heroku Connect does not provide an API.
- D. Heroku Connect cannot sync custom objects.

**Answer:** AC

**NEW QUESTION 94**

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work. Contractor 1 has provided service longer for Universal Containers and is considered to have more repair work expertise than Contractor 2.

How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

- A. Assign Contractor 2 as an Excluded Resource
- B. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.
- C. Assign Contractor 1 as a Preferred Resource.
- D. Assign Contractor 1 and 2 different capacities for repair work

**Answer:** B

**NEW QUESTION 96**

A client wants to create a secure network connection between Heroku applications running in a Private Space and an AWS VPC. Which Heroku feature should an Architect recommend to create the connection?

- A. Internal Routing
- B. Private Space Peering
- C. Private Space VPNconnections
- D. Heroku Connect

**Answer:** C

**Explanation:**

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

**NEW QUESTION 98**

You can use Salesforce Connect to proxy which types of data sources:

- A. OData 2.0 and 4.0
- B. REST with JSON payloads
- C. SOAP
- D. All of these
- E. REST with XML payloads

**Answer:** D

**NEW QUESTION 99**

How does Heroku Connect work with Salesforce authentication?

- A. The end user of a Heroku app authorizes Heroku Connect via OAuth.
- B. OAuth provides Heroku Connect with API tokens after the user authorizes the Heroku Connect application on Salesforce
- C. SAML authorizes Heroku Connect to make API calls
- D. A single integration user's credentials are stored.

**Answer:** B

**NEW QUESTION 103**

A client requires that their web application's logs are accessible only from within the same isolated network as the application itself. Which solution should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space
- B. Provide the Private Space's stable outbound IPs to Heroku's Logplex router to block all logs originating from the Private Space.
- C. Deploy the application to a Shield Private Space with Private Space Logging enable
- D. Forward logs to a destination within the Shield Private Space.
- E. Deploy the application to a Private Space
- F. Connect the Private Space to an on-premise logging system using VPN and specify it as a log drain.
- G. Deploy the application to a Private Space
- H. Enable Internal Routing to prevent the application's logs from being forwarded outside of the Private Space.

**Answer:** C

**NEW QUESTION 108**

A client is creating a new API application. The app should only be accessible from other apps that they deploy to Heroku. Also, traffic between the other apps and the API should not transit the public internet.

Which solution should an Architect recommend to meet these requirements?

- A. Create the application in a Private Space with default options.
- B. Create the application in a Private Space and restrict the application's set of trusted IP ranges.
- C. Create the application with Internal Routing enabled, in a Private Space.
- D. Create the application in a Shield Private Space to enforce stricter requirements for TLS termination.

**Answer:** B

**NEW QUESTION 110**

What is a Heroku dyno?

- A. An on-prem server that you can install in a rack at your nearest co-location facility
- B. Your application code compiled and ready to be served to a variety of web clients
- C. A specialized dinosaur monitoring service delivered from the cloud
- D. A managed runtime container with a Linux operating system underneath

**Answer:** D

**NEW QUESTION 114**

A client has 3 Heroku applications: App 1, App 2, App 3. They would like to restrict external web traffic to App 3 only. Which two Heroku features should an Architect recommend to enable this architecture?



- A. VPC Peering
- B. Trusted IP ranges
- C. Private Spaces
- D. Internal Routing

**Answer:** B

#### NEW QUESTION 117

A hospital is planning to rewrite its on-premise patient registration system. Their current system is HIPAA-compliant as well as ISO 27018-compliant. They need to maintain these same certification levels after the rewrite. Their new app also needs to sync PII (personally identifiable information) data with their Salesforce org. What Heroku Enterprise solutions should an Architect propose?

- A. Build the app in a Shield Private Space, with a Shield Heroku Postgres database, and use Apache Kafka on Heroku to stream from the Salesforce org.
- B. Build the app in the Common Runtime, use a Heroku Postgres database, and use Heroku Connect to sync to Salesforce.
- C. Build the app in a Shield Private Space, with a Shield Heroku Postgres database, and use Shield Heroku Connect to sync to Salesforce.
- D. Build the app in a Private Space with a Private Heroku Postgres database, and use Heroku Connect to sync to Salesforce.

**Answer:** C

#### NEW QUESTION 118

A customer needs to test a database schema migration. Which approach should an Architect recommend?

- A. Fork the production database, and run the migration and tests against the fork
- B. Detach the Heroku Postgres add-on
- C. and run the migration and tests against the database.
- D. Create a follower database, and run the migration and test against the follower database
- E. Place the app into maintenance mode, and then perform the tests

**Answer:** A

#### Explanation:

-<https://www.heroku.com/tech-sessions/get-started-with-apache-kafka>

#### NEW QUESTION 122

A client has an e-commerce application that stores creditcard information. The application will run in production. Which security certification does the application need to meet?

- A. ISO 27017
- B. PCI level 1
- C. SOC2 Type I
- D. ISO 27018

**Answer:** B

#### Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

#### NEW QUESTION 126

A client is building a system that will sync data from multiple Salesforce orgs to a single Heroku Postgres database. This system also needs to push the synced data to an external data warehouse for analytics processing. Which solution meets all of the requirements in this scenario?

- A. Use Heroku Connect to synchronize data between the Salesforce orgs, the Heroku Postgres database and the external data warehouse
- B. Use Salesforce Connect to synchronize data between the Salesforce orgs and the Heroku Postgres database Use Heroku Connect to sync data between the Heroku Postgres database and the external data warehouse.
- C. Use Heroku External Objects to synchronize data between the Salesforce orgs and the Heroku Postgres database Use an ETL tool to push data from the Salesforce orgs to the external data warehouse.
- D. Use Heroku Connect to synchronize data between the Salesforce orgs and the Heroku Postgres database Use an ETL tool to push data from the Salesforce orgs to the external data warehouse.

**Answer:** D

#### Explanation:

-<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

#### NEW QUESTION 131

A healthcare client is creating a web portal for their customers on Heroku, which is sourced from a Salesforce instance. Some of the Salesforce data they wish to display falls under HIPAA compliance, and their auditors have determined this data must be stored encrypted-at-rest. To satisfy this requirement, they have enabled Platform Encryption on Salesforce.

They are investigating Heroku Shield Private Spaces, Shield Dynos, Shield Postgres, and Shield Heroku Connect.

How will Shield Heroku Connect interact with the encrypted fields in Salesforce?

- A. Shield Heroku Connect will be able to access only cypher text in the fields from Salesforce
- B. They will need to import the encryption key from Salesforce to decrypt to store in Shield Postgres.
- C. Shield Heroku Connect will be able to synchronize data from fields in Salesforce without additional customization, but any writes will need to be encrypted using the Salesforce encryption key first before being written.
- D. Shield Heroku Connect requires customization on the Salesforce side to decrypt the data before transmitting to Heroku.
- E. Shield Heroku Connect will be able to synchronize data bidirectionally without additional customization.

**Answer:** B

**Explanation:**

- <https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strmgs>

**NEW QUESTION 136**

Universal Containers needs to write their Heroku application's logs to two destinations: an on-premise Syslog log server and a cloud analytics provider that ingests logs using an HTTPS endpoint.

What should an Architect recommend in this scenario?

- A. Publish all logs to Apache Kafka on Heroku, and create a separate app that consumes and distributes log messages.
- B. Write all logs to Heroku Redis as a buffer and use an add-on to send them to both destinations.
- C. Add a logging library to the application source that sends all logs directly to both destinations.
- D. Write all logs to stdout, and configure a separate log drain for each destination.

**Answer:** D

**NEW QUESTION 137**

Universal Containers (UC) wants to allow its developers to only use certain add-ons. UC enables Add-on Controls for Enterprise Teams and adds the add-ons they wish to allow to the list. There is an existing set of add-ons attached to applications, which are NOT on the list.

What happens to these add-ons?

- A. They are deleted, and all data is backed up and saved.
- B. They are added to the allowed add-ons list.
- C. They are added to the exception list and not affected.
- D. They are flagged for removal, and the developers are notified.

**Answer:** D

**Explanation:**

- <https://devcenter.heroku.com/articles/addon-controls>

**NEW QUESTION 138**

Which three items are required to successfully set up Single Sign-on (SSO) services with Heroku? (Choose three.)

- A. An identity provider with built-in support for Heroku
- B. A Heroku Enterprise Team
- C. An existing Heroku account for each user
- D. At least one valid SSO certificate
- E. Administrative permissions on the selected identity provider

**Answer:** ABE

**Explanation:**

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

**NEW QUESTION 143**

If an Organization member has the operator privilege on an app, that means the user can:

- A. Transfer the app to someone else
- B. Add a paid add-on
- C. Remove a member from the Organization account
- D. Deploy the app

**Answer:** B

**NEW QUESTION 146**

Universal Containers wants to ensure that inventory needed for repair jobs is tracked and managed so

Technicians have the material for their jobs.

Which two ways should a Consultant recommend tracking these inventory requirements in Salesforce? (Choose two.)

- A. Products Required for Service Appointments
- B. Products Required for Work Orders
- C. Products Required for Work Order Line Items
- D. Products Required for Service Resources

**Answer:** BC

**NEW QUESTION 151**

A client's Heroku application syncs data between a Heroku Postgres database and a Salesforce org using the Salesforce Bulk API. The client has determined the application currently uses 90% of the client's daily Salesforce Bulk API limit.

To overcome this issue, what feature, to replace the Bulk API implementation in this scenario, should an Architect recommend?

- A. Custom Apex callouts
- B. Heroku Connect
- C. Salesforce SOAP API

D. Salesforce Connect

**Answer:** B

#### NEW QUESTION 156

Universal Containers (UC) has a front-end web application and a back-end service application running on Heroku. The applications are running in the Common Runtime. Now, UC wants to prevent any public access to the back-end application. Which two Heroku features should an Architect propose?

- A. Private Space VPN Connections
- B. Private Spaces DNS Service Discovery
- C. Heroku Internal Routing
- D. Apache Kafka on Heroku

**Answer:** AB

#### Explanation:

- <https://devcenter.heroku.com/articles/dataclips>

#### NEW QUESTION 158

A client has a requirement to deploy versions of their app to different regions around the World. Which Heroku Enterprise feature would an Architect recommend to accomplish this?

- A. Using a Heroku StMM Space an app can be deployed to a specific region at the time of app creation.
- B. When creating a Heroku Private Space, you can determine the specific geographic location for the space
- C. You can changed the region for any app in any runtime by using the Heroku CLI.
- D. Using the Common Runtime, an app will automatically be deployed to multiple regions.

**Answer:** B

#### Explanation:

- <https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

#### NEW QUESTION 161

Universal Containers wants their Field Technicians to indicate if any of their Service Appointments are at risk of not being completed on time. They would like for this to be achieved on a mobile device using a Quick Action. What should a Consultant recommend to achieve this requirement?

- A. Update the Service Appointment Status field.
- B. Update the Service Appointment Chatter feed.
- C. Reschedule the Service Appointment for later
- D. Update the Service Appointment field "In Jeopardy"

**Answer:** A

#### NEW QUESTION 162

Universal Containers has an application running in the Common Runtime that uses Heroku Redis. The data in Heroku Redis needs to be accessed by a third-party application.

Which connection method should an Architect recommend to ensure the security of the data as it moves from Heroku Redis to the third-party application?

- A. Use stunnel to secure the connection between Heroku Redis and the third-party application.
- B. Set up SSL Certificates on Heroku and the third-party application.
- C. Only allow access to Heroku Redis through an SSH connection.
- D. Set up both a VPN and a VPC between Heroku and the third-party application.

**Answer:** C

#### Explanation:

- <https://devcenter.heroku.com/articles/securing-heroku-redis>

#### NEW QUESTION 163

The Disaster at Universal Containers would like to schedule Service Appointments from the Dispatcher's Console while taking the Scheduling Policy into consideration.

Which three options are available to the Disaster? (Choose three.)

- A. Select a Service Appointment from the list, press the "Change Status" action and "Dispatch".
- B. Select a Service Appointment from the list, press the "Candidates" action, and select the best time slot.
- C. Select multiple Service Appointment from the list and bulk schedule them. Select a Service Appointment from the list, press the "Edit" action and allocate the Resource
- D. Create a Workflow to close the Milestone when the Wrap Up is complete.
- E. Select a Service Appointments from the list and press the "Schedule" action.

**Answer:** ACE

#### NEW QUESTION 164

Which 2 users can remove an application from a Heroku Enterprise Team?

- A. An administrator of the Enterprise Team
- B. A user with the "manage" permission for the app
- C. A user with the "deploy" permission for the app
- D. A user with the "operate" permission for the app

**Answer:** AB

**Explanation:**

-<https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

**NEW QUESTION 165**

A client wants to migrate their on-premise application to Heroku. The application maintains a local, in-memory cache for its datastore to improve performance. What should an Architect advise the client about running the application on Heroku?

- A. The application should declare its in-memory cache as a separate process type to preserve it across deploys.
- B. All of the application's web dynos will share a single in-memory cache.
- C. The application should replicate its in-memory cache to a local disk to preserve it across deploys.
- D. The application's in-memory cache might be cleared at any time.

**Answer:** A

**NEW QUESTION 168**

Universal Containers would like to provide Field Service Technicians the ability to capture details and customer approval on completed work so that the details can be compiled and sent to the customer electronically. What should a Consultant recommend to meet this requirement?

- A. Create a custom report.
- B. Create a Process Builder to generate a report.
- C. Use the standard Work Order email template.
- D. Use the standard Service Report

**Answer:** D

**NEW QUESTION 173**

The primary benefit of a workflow outbound message over an Apex trigger is:

- A. The message supports different authentication mechanisms
- B. The message can deliver the payload only as SOAP
- C. Messages are completely declarative.
- D. The message can handle every database event.

**Answer:** C

**NEW QUESTION 175**

Universal Containers has a large volume of cancellations occurring on their Work Orders. The COO wants to manage Work Order cancellations and subsequent follow-ups.

Which two options should a Consultant recommend? (Choose two )

- A. Change the Work Order with a closed status of "Cancelled".
- B. Address
- C. Re-use the existing Work Order for the follow-up.
- D. Create a child Work Order for the follow-up Work Order
- E. Change the Work Order with a status of "New".

**Answer:** AD

**NEW QUESTION 176**

A client wants to secure their web application using SSL/TLS. They do not have specific requirements regarding using a particular version of SSL/TLS. Which two Heroku features should an Architect recommend as options? (Choose two.)

- A. Heroku Private Spaces
- B. Automated Certificate Management
- C. Heroku SSL
- D. Heroku Shield Private Spaces

**Answer:** BC

**NEW QUESTION 177**

Universal Containers provides prompt service and has multiple service levels (or different customers). Over 50% of Service Appointments are created on the same day they need to be completed. As a result, a Technician's daily schedule can change multiple times throughout the day. What method of dispatching should a Consultant recommend implementing?

- A. Automatically Dispatch Service Appointments using Drip Feed.
- B. Automatically run Optimization Background Job every hour.
- C. Automatically schedule unscheduled services to available Resources
- D. Automatically change the status to Dispatched of all Service Appointment

Answer: B

NEW QUESTION 179

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