



Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

NEW QUESTION 1

A developer needs to display read-only contact information in a OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal, code, and country from the data JSON.

Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 2

A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step.

Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueselement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 3

What should a developer's first step be when troubleshooting whether a DataRaptor Extract is retrieving data?

- A. Go to the Lightning Console and reload the page to test.
- B. Go to the PREVIEW tab In OmniScript to test.
- C. Deactivate the card and layout,and go to the PREVIEW tab for the card to test.
- D. Add a key/value pair in the DataRaptor to test it.

Answer: D

NEW QUESTION 4

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths In the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code thatpasses the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 5

Why would adeveloper clone an Integration Procedure instead of versioning it?

- A. The new Integration Procedure uses a Cache Block.
- B. The new Integration Procedure it replacing stub data.
- C. The new Integration Procedure will be used independently
- D. The new Integration Procedure is Chainable.

Answer: C

NEW QUESTION 6

A developer is configuring a DataRaptor Load to Save contract data. The developer needs to set the record type of the contact using DeveloperName.

Which two configuration actions should the developer take to set this up in the DataRaptor Load?

- A. Check is Lookup property when mapping the fields.
- B. Add Link to RecordType object in the Contact Object with the id field of RecordType object.
- C. Select RecordType in theLookup object lis
- D. Development in the lookup Field list, and ID in the Lookup Requested Field list.
- E. Select RecordType in the Lookup Object lis
- F. ID in the Lookup Field list, and Development in the Lookup requested Field list.

Answer: AC

NEW QUESTION 7

A developer examines data received from an external data source. The data is nested two levels down in the JSON structure.

Which OmniStudio tool could the developer use to simplify this data?

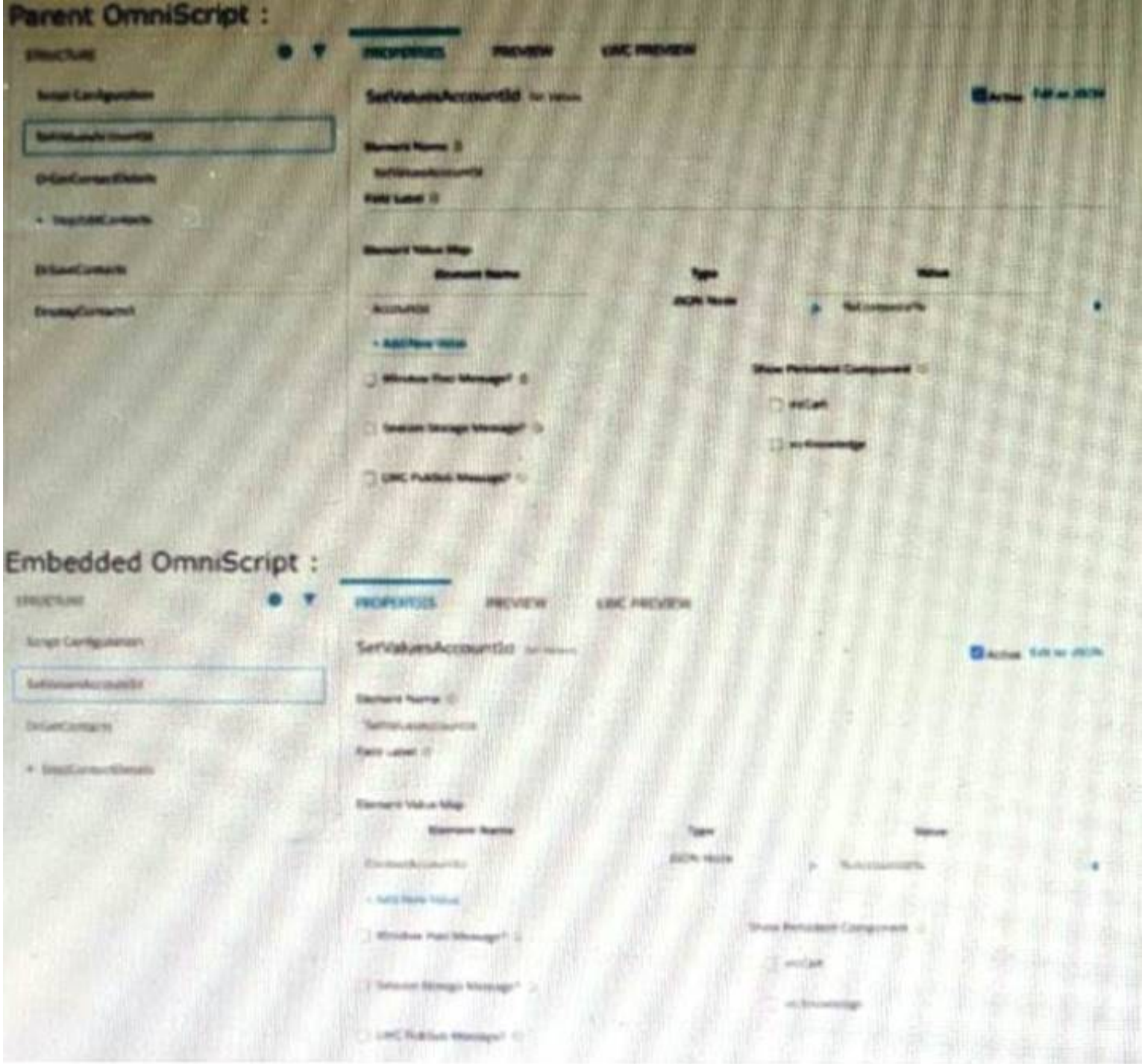
- A. A guided workflow
- B. ADataRaptor Transform

- C. An HTTP Action Element
- D. An integration Procedure

Answer: B

NEW QUESTION 8

What is the reason for this? Refer to the exhibit below.



- A. The WLC PubSub Messge flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript in not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have thesame element name for the Set Values element.

Answer: C

NEW QUESTION 9

A developer needs to build a multi-step intake form. Each step must allow the user tocancel the intake at any time. The developer is using an LWC OmniScript to build the form.
How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 10

Refer to the following row-versioned calculation matrix.

Version 1				
Input	Input	Output	RowStartDate	RowEndDate
State	County	Code		
CA	San Francisco	CA-SF	Jan011980	Jun301980
CA	San Mateo	CA-SM	Jan011980	Jun301980

Version 2				
Input	Input	Output	RowStartDate	RowEndDate
State	County	Code		
CA	San Francisco	CA-SF	Jan011980	Jun301980
CA	San Mateo	CA-SM	Jan011980	Jun301980
CA	Mountain View	CA-MV	Jul011980	Dec311980

Version 3				
Input	Input	Output	RowStartDate	RowEndDate
State	County	Code		
CA	San Francisco	CA-SF	Jan011980	Jun301980
CA	San Mateo	CA-SM	Jan011980	Jun301980
CA	Mountain View	CA-MV	Jul011980	Jan311980
CA	San Carlos	CA-SC	Jul011980	Dec311980

Color Yellow - represents the rows that are shared across versions.

The developer needs to delete the row that contains the Code CA-SF. If the developer deletes that row in Version 3, what is the result?

- A. The row is delete only in Version 3.
- B. The row is deleted In Versions 2 and 3 but will remain in Version1.
- C. The row is deleted in Version 3 and Version 1.
- D. The row is deleted in all versions

Answer: A

NEW QUESTION 10

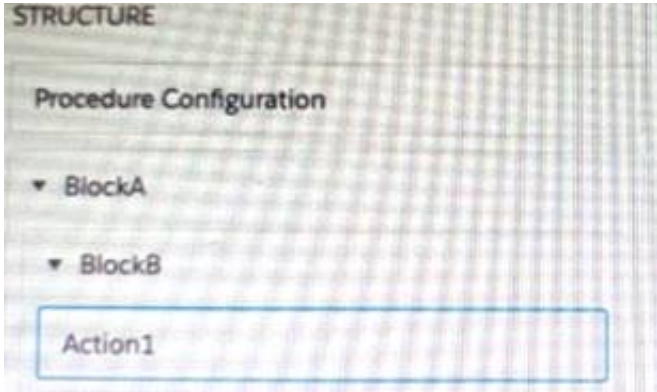
A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it.
Which factor wouldlead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 15

Refer to the exhibit below. In this integration production structure, what Send JSON Path would be used to send the Output of theAction1 element to a Remote Action?



- A. Action1. Block
- B. Block A
- C. Action1: Block
- D. Block A
- E. BlockA: Block
- F. Action 1
- G. BlockB: Block
- H. Action1

Answer: B

NEW QUESTION 17

A developer needs to build a DataRaptor Transform to send current weather to both an OmniScript Card Layout. Which of these samples would be valid for the Expected Output JSON?

A)

```
{
  "Current:TempF": 53.1,
  "Current:citystate": "Baltimore, MD",
  "Current:TempF": 14.6
}
```

B)

```
{
  "Current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
}
```

C)

```
<root>
  <Current>
    <TempF>53.1</TempF>
    <CityState>Baltimore, MD</CityState>
    <TempC>14.6</TempC>
  </Current>
</root>
```

D)

```
{
  "Current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
}
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 20

A developer needs to configure a DataRaptor to retrieve data from a single object. The structure of the output data does not need to be changed. Following best practices, which type of DataRaptor should the developer use?

- A. DataRaptor Transform
- B. DataRaptor Extract
- C. DataRaptor Load
- D. DataRaptor Turbo Extract

Answer: D

NEW QUESTION 23

A developer creates a Flexcard that displays a contact's mailing address and passes the contact's postal code to a child FlexCard. When configuration textelements in the child FlexCard, what syntax should a developer use to refer to the contact's postal code?

- A. {Postalcode}
- B. {Parent.postalcode}
- C. {Records.postalcode}
- D. {Params.postalcode}

Answer: D

NEW QUESTION 25

A developer creates an Integration Procedure with a Set Values and a DataRaptor Extract Action that requires AccountId as a key. When the developer previews the Integration Procedure, the developer enters the AccountId correctly and execute the Preview. The developer sees the data extract by the DataRaptor in the Debug Log, but the response is empty. What is the likely cause of this issue?

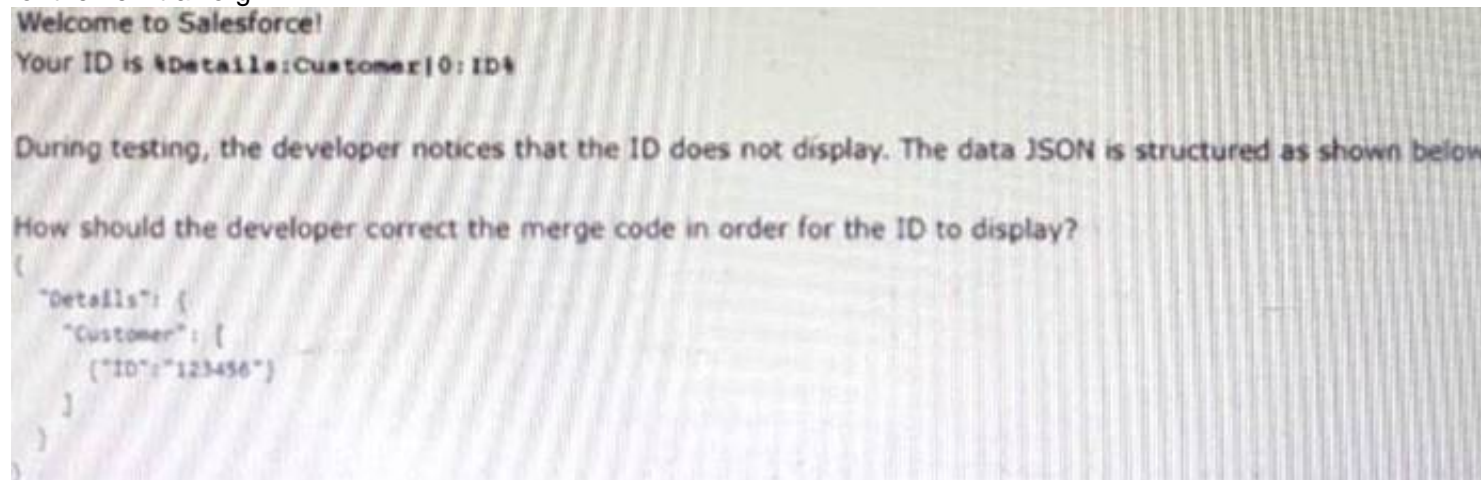
- A. The DataRaptor Action did not have the add response to Response JSON property set to true.
- B. The Response cannot be previewed directly.
- C. A Response Action was not added to the integration Procedure.

D. The AccountId used for the preview is invalid.

Answer: C

NEW QUESTION 27

A developer is creating an OmniScript that provisions trail orgs to their customers. The following text block in the Omniscript uses a merge code to display the ID for the new trail org:



- A. To %sDetails: Customer|0: ID\$
- B. To %Details: Customer|1: ID%
- C. To %%sDetails: Customer|0: ID%%
- D. To %Details: Customer|n: ID%

Answer: B

NEW QUESTION 32

A developer is troubleshooting an Integration Procedure with two elements: A Remote Action named FetchCart and a Response Action namedResponseCart. In Preview, what JSON node shows the data sent to the Response Action?

- A. FetchCart
- B. Response
- C. ResponseCartDebug
- D. ResponseCart

Answer: C

NEW QUESTION 34

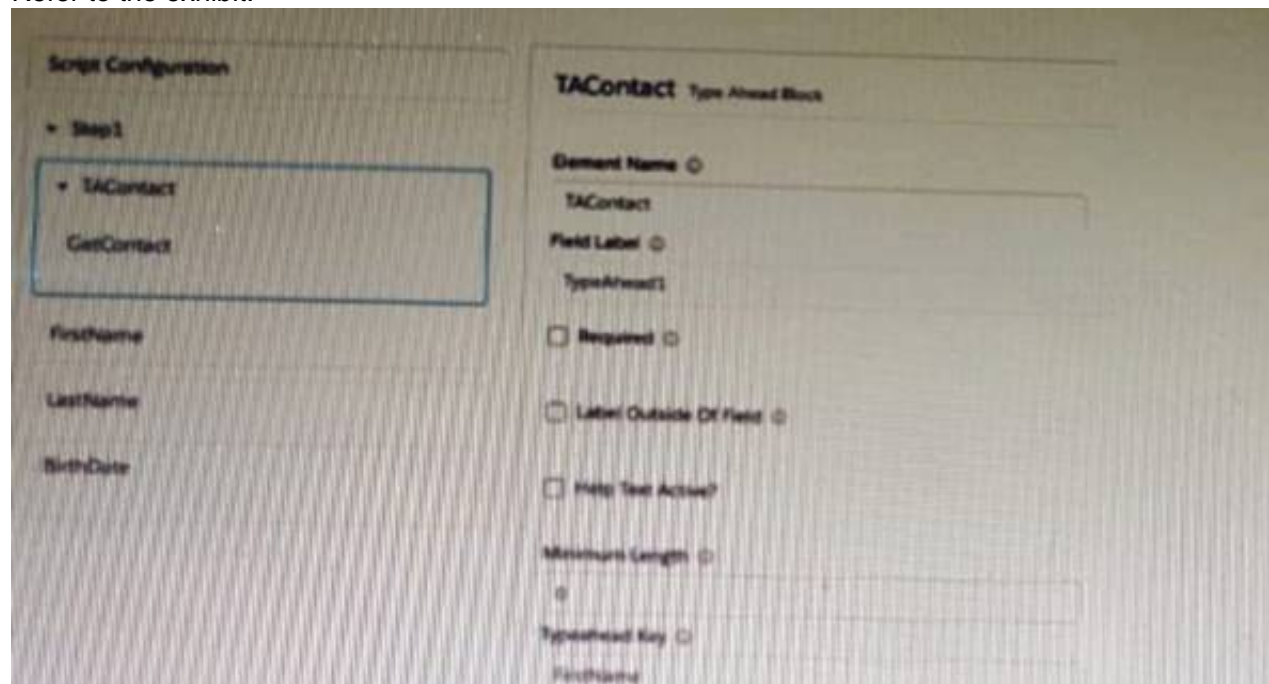
A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response. The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript. Given the external system's knows performance issues, which configuration should be used to implement the call to the external system? Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 36

Refer to the exhibit.



A developercreates an OmniScript display FirstName, LastName, and BirthDate of a contact using a Type Ahead Block. The DataRaptor used in the Type Ahead has been tested and fetches the correct data.

When previewing Omniscript, the developer enters a name in the TypeAhead and males a selection of a contact from the list. However, the text fields FirstName. LastName, and BirthDate are not getting populated with the data. What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is not selectedin the properties of the Type A Head Block.
- B. Use Data JSON is not selected in the properties of the Type Ahead Block.
- C. FirstName, LastName, and BirthDate are not placed inside the Type ahead Block.
- D. The Typeahead ley is not in the correct format

Answer: C

NEW QUESTION 39

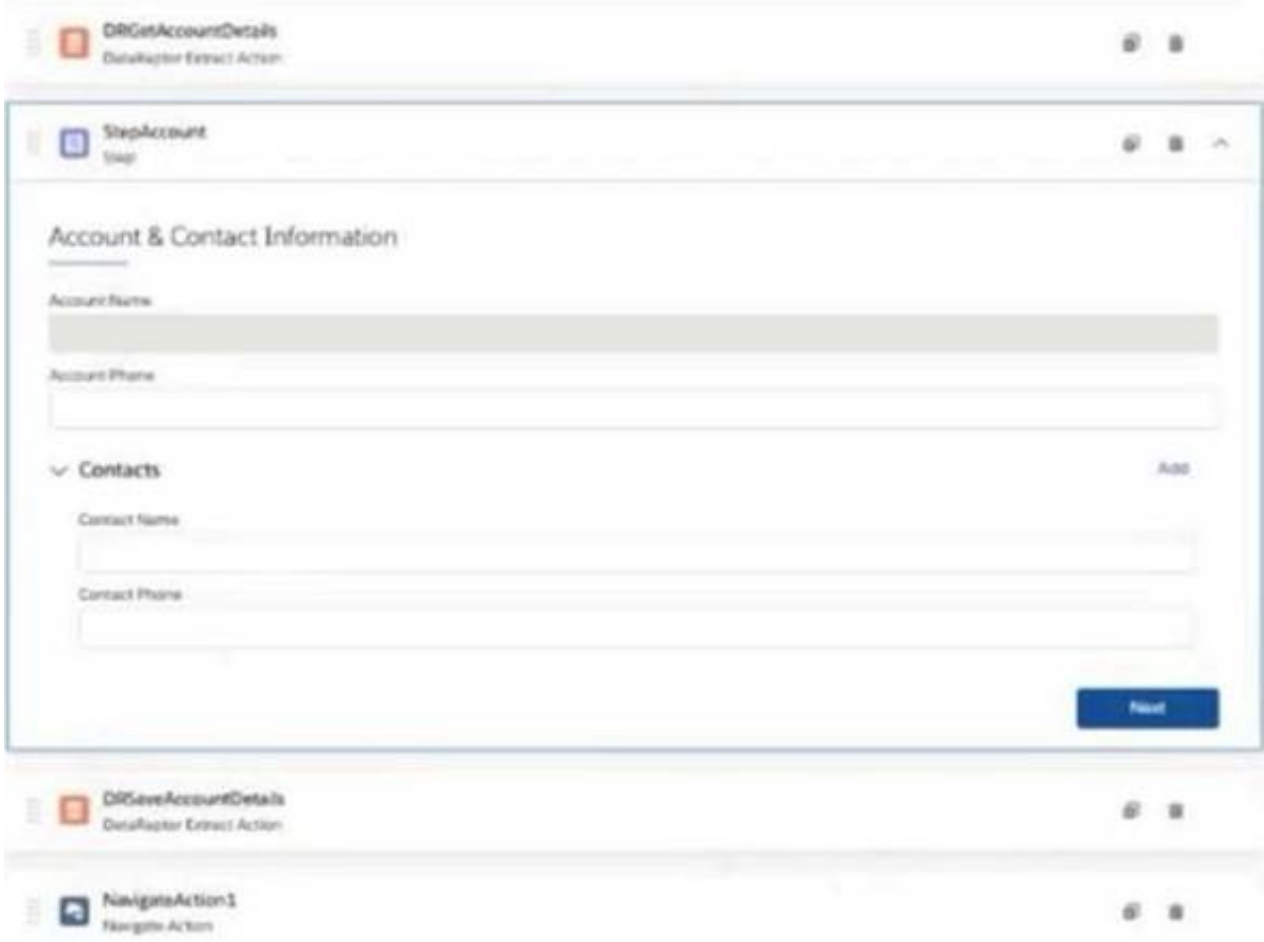
A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards. What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 41

Refer to the exhibit.



What JSON from the DRGetAccountDetails actionwould display all six values correctly in the OmniScript structure shown? BlkContacts is a Repeat Block.

A)

```
{
  "Contacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }
]
```

B)

```
{
  "ContactPhone": "(212) 169-1475",
  "ContactName": "Edward Stamos",
  "ContactPhone": "(212) 189-8979",
  "ContactName": "Leanne Tomlin",
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

C)

```
{
  "BlkContacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546458",
  "AccountName": "Acme"
}
```

D)

```
{
  "BlkContacts": [{
    "Phone": "(212) 169-1475",
    "Name": "Edward Stamos"
  }, {
    "Phone": "(212) 189-8979",
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: C

NEW QUESTION 42

A developer is creating a FlexCard and needs to display additional information using a Flyout. Which two types of components can the developer embed in the flyout?

Choose 2 answer

- A. An OmniScript
- B. An Integration Procedure
- C. A DataRaptor
- D. A Child FlexCard

Answer: BD

NEW QUESTION 47

A developer has a requirement to create a child FlexCard that contain all of its parent FlexCard's records in a Datatable.

- A. {Records[0]}
- B. {Records}
- C. {Params records}
- D. {recordId}

Answer: B

NEW QUESTION 48

A developer creates a DataRaptor Extract to retrieve data to pass to an external service. The external service expects the field value to be integer. However, the DataRaptor is sending it as a string.


Which action can the developer take to fix this?

- A. In the DataRaptor Output tab, select the Output Data Type of that field to Integer.
- B. In the DataRaptor Output tab, enter the default value as 0 on the field.
- C. In the DataRaptor Extract tab, set the Input Data Type field to Integer.
- D. In the DataRaptor Formula tab, define a formula using the function TOINTEGER and use the formula as output.

Answer: A

NEW QUESTION 50

Refer to the exhibit.

Input Data	Output Data
ProductCode (Text) 	BasePrice (a)
<input type="text" value="Search column"/>	<input type="text" value="Search column"/>
ACC154	10.23
CAA876B	20.36
HRA320	12.99
HRA320B	13.99

All inputs to the Calculation Matric are set correctly.
The Calculation Matrix has the following input:

```
{
  "input": {
    "ProductCode": "HRA320"
  }
}
```

What is the output?

- A. Null
- B. 13.99
- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 52

Which two in an integration Procedure or DataRaptorcan execute a function like CONCAT or DATEDIFF? Choose 2 answers

- A. In a Set Values Action in a Value field.
- B. In a DataRaptor in an Output Tab Output JSON Path.
- C. In a DataRaptor Action in an Input Parameters value field.
- D. In a Remote Action m an Additional Output value field.

Answer: AD

NEW QUESTION 57

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